

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-1/2017-AS-III/Short Codes/247/1351

Dated: 30/09/2019

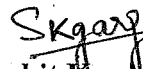
To,

All Access Service Providers.

Subject: - Allotment of short code '14419' as South Bengal Border Helpline to Directorate General Border Security Force (Communication & It Directorate), MHA.

The undersigned is directed by competent authority to allocate short Code '14419' as "**South Bengal Border Helpline**" for sharing of information by public regarding trans-border crimes/criminals and anti-national elements to Directorate General Border Security Force (Communication & IT Directorate), MHA with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the access providers).
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: Calling Party Pays
2. The short code '14419' has to be terminated on 9434737964.
 3. All are requested to take necessary action.
 4. This is issued with the approval of DDG (AS).


(Sanchit Kumar Garg) 30.09.2019
ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri C P Trivedi, DIG (C-Eqpt), Directorate General Border Security Force (Communication & It Directorate), MHA, Govt. of India w.r.t. letter No. 20/170/Mob Gen Corr/C-T/2017-18/BSF11560 dated 24.09.2019 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.