

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-10/2018-AS-III/Short codes/498/106

Dated: 16-06-2023

To,

All Access Service Providers.

Subject: Allocation of Short Code '14544' to Registration and Stamps Department, Government of Andhra Pradesh.

Short code '14544' is allocated as a helpline for registering public grievances relating to various processes in movable and immovable property registrations to Registration and Stamps Department, Government of Andhra Pradesh with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Restricted i.e. within state only.
 - (iii) Metered Service: Called Party Pays.
2. All are requested to take necessary action.
 3. This is issued with the approval of competent authority.

Signed by

Sanchit Kumar Garg (Sanchit Kumar Garg)

Date: 16-06-2023

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri V. Ramakrishna, Commissioner and Inspector General, Registration and Stamps Department, 5-59, R.K. Spring Valley, Edupugallu, Kankipadu (M),A.P. Vijayawada-521151 w.r.t. letter No. CARD/e-1090019/2020 dated 09.05.2023 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (NT), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.