

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001


No. 16-1/2017-AS.III-Vol.I(short codes)/17 /792 / Dated :24/10/2017

To,
All Access Service Providers.

Subject:- Allocation of Short Code 1076 for Chief Minister Helpline to Govt. of U.P.

The undersigned is directed to convey the approval for allocation of Short Code '1076' to Govt. of Uttar Pradesh for its Chief Minister Helpline with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. This is issued with the approval of DDG (AS-1).
 3. All are requested to take necessary action.


(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel: 011-23372725

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Addl. Chief Secretary, IT & Electronics Deptt., Govt. of Uttar Pradesh w.r.t your letter No. अर्द्ध०शा०प०सं०-768/78-1-2017-66आई०टी०/2017टी०सी० dated 28/08/2017 (to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, Lucknow).
4. Director (TERM-I), DoT (HQ) (respective TERM Cell-Lucknow may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.