Government of India Ministry of Communication & Information Technology Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.I/ (Short Code)/240/806

Dated 12/02/2014

To

All Access Service Providers

Subject:- Allocation of a short code '1093' as Help Line for North-East states people.

On subject mentioned above, the undersigned is directed to convey the approval of Competent Authority for proper conduct of Telegraphs for allocation of Short Code '1093' to as Help Line for North-East states people to Delhi Police. All are requested to take necessary action.

- 2. The feature of the Short Code '1093' is as stated below:
 - (i) Category-I: Mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted.
 - (iii) Metered and Calling Party Pays (for Govt. of NCT, Delhi).

Section Officer (AS-III)

Tel.:23036444

Copy forwarded for information and necessary action to:

1. Secretary, TRAI

- Deputy Commissioner of Police, Communication Delhi with reference your letter 2. No.3868/T(PABX)DCP-Comn. dated 12/02/2014. .
- 3. Director (S-I), DoT (HQ).
- 4. ADG (IT) with request to kindly upload on DoT Website.