No.800-16/2010-VAS-III/2   Dated: 20-04-2010.

To,

All CMTS/UAS/ Basic Service Licensees

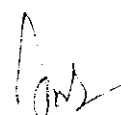**Subject:- Methodology for verification of telephone subscriber's data.**

As per the terms and conditions of the CMTS/UAS/Basic license agreement which inter-alia provides that "The Licensor or its representative(s) will have an access to the Database relating to the subscribers of the LICENSEE. The LICENSEE shall also update the list of his subscribers and make available the same to the Licensor at such intervals as may be prescribed. The LICENSEE shall make available, at any prescribed instant. to the Licensor or its authorized representative details of the subscribers using the service".

2.   In this connection. the data relating to the number of telephone subscribers is being received every month from all the telecom service providers to the Licensor and designated security agencies. It has been observed that the service providers are reporting this data in the different form. In order to avoid the discrepancy in the subscriber database form. tne matter has been examined and it has been decided to devise a methodology for subscriber data verification to be followed uniformly by all telecom service providers while reporting this data to DoT &TRAI.

3.   In view of the above, all CMTS/UAS/Basic Licensees are required to provide the following information about the connections state-wise and license area wise at the end of each month to the respective TERM Cell as well as Economic Research Unit of DoT by 7th of the next month:

    (i)   In case of Pre-paid Mobile Services-
            a) Number of SIMs created in HLR
            b) Number of SIMs in de-active state in HLR
            c) Number of connections in disconnected state in HLR
            d) Number of connections in 'Grace 1' state in IN system
            e) Number of connections in 'Grace 2' state in IN system.
            f) Number of connections for whom outgoing calls are barred in HLR
            g) Number of connections for whom incoming as well as out going calls are
               barred in HLR.

(ii)   In case of Post-paid Mobile Services-
   a) Number of SIMs created in HLR
   b) Number of connections for whom outgoing calls are barred in HLR
   c) Number of connections for whom incoming as well as out going calls are barred in HLR
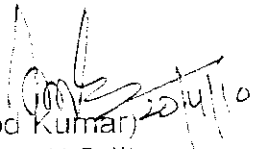   d) Number of connections in the billing system
   e) Number of connections in the billing system for whom outgoing calls are barred.
   f) Number of connections in the billing system for whom incoming as well as outgoing calls are barred.

(iii).   In case of Land Line Services-
   a) Number of connections in working state.
   b) Number of connections for whom outgoing calls are barred
   c) Number of connections for whom incoming as well as out going calls are barred.

(iv).   The number of telephone connections will be taken as follow:-
   a) In case of mobile, number of connections would be data available in HLR minus number of connections for whose both incoming and outgoing calls are barred.
   b) In case of Land Line, number of connections in Telephone Exchange minus number of connections for whose both incoming and outgoing calls are barred.

(Vinod Kumar)
Director (AS-II)
Tel: 2303 6869

Copy to:

1. Secretary, TRAI
2. Sr. DDG, TEC
3. DDG (ERU), DoT, New Delhi
4. DDG (Security-TERM))/ DDG (Security)/ DoT, New Delhi
5. DDG (C&A) for posting on DOT website.