

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road, New Delhi-110001
Access Services Wing

No.16-1/2017/AS-III/Short Codes/578/125 Dated: 05-07-2023

To,

All Access Service Providers.

Subject: Allocation of Short Code '155237' to Rural Drinking Water & Sanitation Department (RDWSD), Government of Karnataka.

Short code '155237' is allocated as helpline to Rural Drinking Water & Sanitation Department (RDW&SD), Rural Development, Panchayat Raj, Government of Karnataka with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Restricted i.e. within state.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of competent authority.

Signed by

Sanchit Kumar Garg

Date: 05-07-2023

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Director, Implementation Support Activities(ISA), Rural Drinking Water & Sanitation Department (RDW&SD), Government of Karnataka w.r.t. email dated 28.06.2023 requesting DoT to allocate different short code- intimating that earlier DoT letter dated 20.06.2023 for use of short code '1916' is withdrawn. Also request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (NT), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.