

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Vol.III (Short Codes)/192616

Dated: 15/03/2017

To,  
All Access Service Providers.

**Subject:- Allocation of Short Code to IT Deptt., Govt. of Telangana regarding.**

The undersigned is directed to convey the approval for allocation of Short Code '14406' for Electronic Service Delivery of Govt. initiatives to IT deptt., Govt. of Telangana for Voice, SMS & USSD alongwith following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
  3. This is issued with the approval of Sr. DDG (AS).

*S.K. Garg*  
(Sanchit Kumar Garg)  
ADET (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. Shri Jayesh Ranjan, IAS, Principal Secretary to Govt. of Telangana with reference to your Lr. No. T5/2208/Mobile App/2015, dated 27/02/2017 (to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, Hyderabad).
3. CMD MTNL /CMD BSNL.
4. Director (TERM-I), DoT (HQ) (TERM Cell-Hyderabad may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

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