

No.16-1/2017-AS-III-Vol.I(Short Codes)/33/812

**Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

Dated : 10/11/2017

**To,
All Access Service Providers.**

Subject: Allocation of Short Code 14417 for Tamil Nadu School Education Helpline regarding.

The undersigned is directed to convey the approval for allocation of Short Code '14417' for School Education Helpline to School Education Deptt., Govt. of Tamil Nadu with following features:

(i) Category-I: Service (i.e.mandatory service to be provided by all the Access providers).

(ii) Accessibility: Un-restricted i.e. available on STD also.

(iii) Metered Service: Called Party Pays.

2. This is issued with the approval of DDG (AS-1).

3. All are requested to take necessary action.

Sugary
10/11/2017

**(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel: 011-23372725**

**Copy forwarded for information and necessary action, if any,
to:**

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Principal Secretary to Govt., School Education Deptt., Secretariat, Chennai-600009 w.r.t your letter no.27194/SE5(1)/2017 dated 08-11-17. You are requested to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, Chennai.
4. Director (TERM-I), DoT (HQ) (respective TERM Cell may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.