

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-03/2013-AS-III/303/832
.../11/2017

Dated: 30/11/2017

To,

All Access Service Providers.

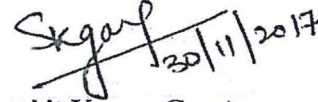
Subject:- Allotment of short code '14546' for IVRS based OTP Authentication process for re-verification of mobile subscribers.

The undersigned is directed by competent authority to allocate short Code '14546' for IVRS based OTP Authentication process for re-verification of mobile subscribers. All the respective TSPs are directed to configure this shortcode in their IVRS system with following features:-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Non-Metered Service.

2. All are requested to take immediate necessary action.

This is issued with the approval of DDG (AS-I).


(Sanchit Kumar Garg)
ADG (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Director (AF-2), DoT.
3. CMD MTNL/ BSNL.
4. Director (TERM-I), DoT (HQ) (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.