

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III/382/.1081 /

Dated: 18/09/2018

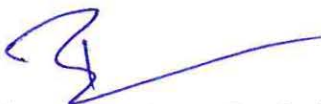
To,

All Access Service Providers.

Subject: Allocation of short code '14560' to Accounts Wing, DoT for CPMS regarding.

The undersigned is directed to convey the approval for allocation of short code '14560' to Accounts Wing, DoT for CPMS with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered service: Called Party Pays.
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS-I).


(Dhananjay Kumar Ranjan)
Dir. (AS-III)
Tel.:011-23036387

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Director (Accounts-I), Deptt. Of Telecom, Sanchar Bhawan, Delhi-1, email:dir-acs1-dot@ nic.in w.r.t your letter dated 07-08-2018, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
4. Director (P&N), DoT (HQ), (respective LSA field unit-Delhi may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.