

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No.16-3/2011/AS-III/Vol.II/229/ 1457

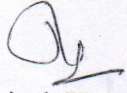
Dated: 6/01/2020

To,  
All Access Service Providers.

**Subject: Allotment of short code '155336' to Water Resources Department, Government of Maharashtra, Mumbai.**

The undersigned is directed to convey the approval for allocation of short code '155336' to Water Resources Department, Government of Maharashtra, Mumbai for e-Governance services with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Restricted i.e. within local area.
  - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS).

  
(Rajesh Kumar Soni)  
Director (AS-III)  
Ph-011 2303 6387

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Mrs. P.D. Desai, Deputy Secretary (WR), Water Resources Department, Government of Maharashtra, Hutatma Rajguru Chowk, Mantralaya, Mumbai-400032 w.r.t. DO No.eprasha-2019/(482/2019)/MI dt. 04.12.2019 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.