

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road, New Delhi-110001
Access Services Wing

No. 16-3/2023-AS-III/Part-III/186

Dated: 31.10.2023


To,

All Access Service Providers.

Subject: Mapping of Short code '15100' for National Legal Services Authority (NALSA) helpline, Ministry of Law and Justice.

In partial modification to DoT letters dated 27.5.2014 (letter enclosed) through which short code '15100' was allocated as Free legal service helpline to National Legal Service Authority (NALSA), it is now decided to map the short code '15100' with state wise toll-free number as given in Annexure A-1 (copy enclosed).

2. All other features shall remain same.
3. All are requested to take necessary action.
4. This is issued with the approval of DDG(AS)


31/10/2023
(Trilok Chandra)
Director (AS-III)

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. All State Govt./UTs Chief Secretaries
2. Secretary, TRAI.
3. CMD MTNL/ BSNL.
4. Sh. Yajuvender Singh, Director, National Legal Service Authority (NALSA) B Block Ground floor Additional Building complex, Supreme Court of India, New Delhi w.r.t letter dated 16.10.2023 with a request to appoint a nodal officer to implement the helpline. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs.
5. Director (T), DGT Hq (respective LSA field may be asked to coordinate with respective Nodal officers and TSPs for implementation of helpline, as and when approached)
6. A copy for upload on DoT Website.

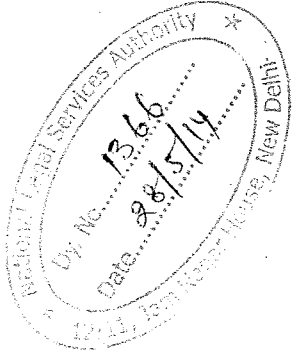
Annexure A-1

S.No	State	Toll Free Number
1	Andhra Pradesh	18001806715
2	Gujarat	18001806716
3	Karnataka	18001806717
4	Madhya Pradesh	18001806718
5	Assam	18001806719
6	Chhattisgarh	18001806720
7	Jharkhand	18001806721
8	Dadra & Nagar Haveli	18001806722
9	Daman & Diu	18001806723
10	Himachal Pradesh	18001806724
11	Lakshadweep	18001806725
12	ladakh	18001806726
13	Bihar	18001806727
14	Maharashtra	18001806728
15	west bangal	18001806729
16	Delhi	18001806730
17	Haryana	18001806731
18	Kerala	18001806732
19	Odisha	18001806733
20	Arunachal Pradesh	18001806734
21	Andaman & nicobar island	18001806735
22	Nagaland	18001806736
23	Sikkim	18001806737
24	Tripura	18001806738
25	Uttar Pradesh	18001806739
26	Rajasthan	18001806740
27	Tamil Nadu	18001806741
28	Jammu & Kashmir	18001806742
29	Punjab	18001806743
30	Telangana	18001806744
31	Uttarakhand	18001806745
32	Goa	18001806746
33	Manipur	18001806747
34	Meghalaya	18001806748
35	Mizoram	18001806749
36	Puducherry	18001806750
37	Chandigarh	18001806751

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20, Ashoka Road, New Delhi-110001

Dated 27/05/2014

No. 16-3/2013-AS.III/ Part-III/22/32 C

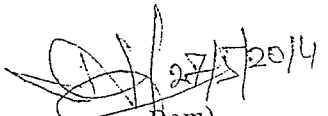


To
All Access Service Providers

Subject:- Allocation of Short Code '15100' as Free Legal Service Helpline to National Legal Service Authority (NALSA).

I am directed to convey the approval of competent authority for allocation of Short Code '15100' as Free Legal Service Helpline to National Legal Service Authority (NALSA) with following features as under:

- (i) Category-1: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service.
2. All are requested to take necessary action.


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries.
2. Secretary, TRAI
3. Member Secretary, Delhi Higher Judicial Service, 12/11, Jam Nagar House, Shahjahan Road, New Delhi-110011 with reference your letter No.L/45/2012-NALSA/101 dated 03/04/2014 (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
4. Member Secretary, Mizoram State Legal Services Authority with reference to letter No.14013/1/98-SLSA dated 19/03/2014.
5. CMD MTNL/ BSNL.
6. Director (S-1), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
7. ADG (IT) with request to kindly upload on DoT Website.

Followup
urgently.
AMC

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