

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No.16-3/2013/AS-III (Part II)/224/710

Dated :16/06/2017

To,

**All Access Service Providers.**

**Subject:- Allocation of Short Code 1516 to SLSA (State Legal Service Authority) in all States/UTs.**

The undersigned is directed to convey that Short Code '1516' allotted as 'State Legal Service Authority' Helpline to Delhi SLSA (copy enclosed) is now allotted for Legal Assistance Helpline to State Legal Service Authority in all States/UTs with following features as under:-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. This is issued with the approval of Sr. DDG (AS).
  3. All are requested to take necessary action.

Copy Enclosed: As Above

  
(Dhananjay Kumar Ranjan)  
Director (AS-III)  
Tel: 011-23036387  
E-Mail: [diras3-dot@nic.in](mailto:diras3-dot@nic.in)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Member Secretary, State Legal Services Authority (SLSA), U.T Chandigarh, Additional Delux Building, Ground Floor, Sector 9, Chandigarh (w.r.t your Memo dated 31-05-2017) to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell Punjab.
4. Deputy Secretary, Odisha State Legal Service Authority, S.O-20, Cantonment Road, Cuttack-753001 (w.r.t your letter no. 1996 dated 06-06-17) to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell Odisha.
5. Deputy Secretary, Sikkim State Legal Service Authority, Development Area, Gangtok, Sikkim (w.r.t your letter to BSNL dated 24/10/16) to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell West Bengal.
6. Director (TERM-I), DoT (HQ) (Respective TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
7. A copy for upload on DoT Website.

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Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ Part-II/117/A.225

Dated 18/12/2014

To

All Access Service Providers

**Subject:- Allocation of Short Code '1516' as "State Legal Service Authority" Helpline to Delhi State Legal Service Authority.**

**CORRIGENDUM**

In partial modification of DoT letter of even number dated 12/11/2014 (copy enclosed), the undersigned is directed to state that allocated Short Code "15107" may be read as "1516".

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. Member Secretary, Delhi State Legal Service Authority (DSLISA), Patiala House Courts Complex (PHC), New Delhi-110001 (with reference to your letter No. DSLISA/Legal Aid Wing/14/4776 dated 05/09/2014). It is requested to appoint a nodal officer to implement the helpline.
3. Under Secretary (G.B. Ravichandran), National Legal Service Authority, Department of Legal Affairs, Ministry of Law & Justice, Govt. of India, 12/11, Jam Nagar House, Shahjahan Road, New Delhi-110011
4. DDG (TERM) Sh. S.K. Gupta, [ Mob.No.9013139400 (E-mail-ddgterm-dot@nic.in)] Delhi (11), 5<sup>th</sup> Floor, MTNL, TE Building, Nehru Place, New Delhi-110019 (with reference to your letter No. L/16/2014-NALSA/3896 dated 28/11/2014).
5. Sh. Jasmee Singh, Central Govt. Standing Counsel, Chamber No.463, Delhi High Court, New Delhi with reference W.P(C) No.3686/2013 titled Nandita Dhar Vs. UOI & Ors.
6. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
7. ADG (IT) with request to kindly upload on DoT Website.



Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/Part-II/89/11.62/

Dated 12/11/2014

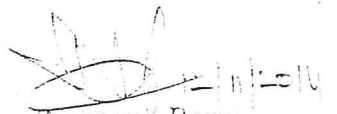
To  
All Access Service Providers

**Subject:- Allocation of Short Code '15107' as "State Legal Service Authority" Helpline to Delhi State Legal Service Authority.**

In consideration of request from Delhi State Legal Service Authority, I am directed to convey the approval of competent authority for allocation of Short Code '15107' as Delhi State Legal Service Authority Helpline.

2. The features of short code '15107' are as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. Member Secretary, Delhi State Legal Service Authority (DSLSA), Patiala House Courts Complex (PHC), New Delhi-110001 (with reference to your letter No.DSLSA/Legal Aid Wing/14.4776 dated 05/09/2014). It is requested to appoint a nodal officer to implement the helpline.
3. DDG (TERM) Sh. S.K. Gupta. [ Mob.No.9013139400 (E-mail-ddgterm-dot@nic.in)] Delhi (11), 5<sup>th</sup> Floor, MTNL, TE Building, Nehru Place, New Delhi-110019.
4. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.