

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS-III/Vol.II/124/.811/

Dated:09/11/2017


To,

All Access Service Providers.

Subject:- Allocation of Short Code '155213' for Medical Emergency Services to Narayana Health Network, Bengaluru.

The undersigned is directed to convey the approval for allocation of short code '155213' for Medical Emergency Services to **Narayana Health Network** for Bengaluru with following features:-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. This is issued with the approval of DDG (AS-1).
 3. All are requested to take necessary action.



(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel: 011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Principal Secretary, Department (H&F Welfare), Govt. of Karnataka Room No. 105, 1st Floor, Vikas Soudha, Dr. B.R Ambedkar Veedhi, Bengaluru-560001 w.r.t your letter no. HFW 03 CGE 2017 dated 07-09-17.
3. CMD MTNL /CMD BSNL.
4. Director (TERM-I), DoT (HQ) (respective TERM Cell-Bengaluru may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. The Chairman, Narayana Health Network, Bengaluru, Plot No.:3&4, Sadarmangala Industrial Area, Oppo. To ITPL Main Gate, Whitefield, Bengaluru, Karnataka 560066, India. (to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, Bengaluru, Karnataka).
6. A copy for upload on DoT Website.