Government of India Ministry of Communications Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS.III/Vol.II (Part) /116 601

Dated: 03/03/2017

To,

All Access Service Providers.

Subject:- Allocation of Short Code to Kerala Police Deptt.

The undersigned is directed to convey the approval for allocation of Short Code '155239' as Stray Dogs Menace Helpline to Kerala Police Deptt.with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
- 2. All are requested to take necessary action.

This is issued with the approval of Sr. DDG (AS).

(Sanchit Kumar Garg)

ADET (AS-III) Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

- 1. Secretary, TRAI
- 2. CMD MTNL /CMD BSNL.
- 3. State Police Chief, State Police Headquarters, Vellayambalam, City-Thiruvananthapuram, Pincode-695010 w.r.t you letter No. U3/155574/2015 dated 25/11/2016 to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, Kerala.
- 4. Director (TERM-I), DoT (HQ) (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
- DGM, (NWO-I-CFA) NWO-CFA Cell, Corporate Office, Bharat Sanchar Bhawan, H.C Mathur Lane, Janpath, New Delhi-1 w.r.t your letter no. 3-1/2016-PHT/pt.II dated 20/01/2017.