

Government of India
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2013/AS-III (Part III)/209/31

Dated:19/06/2017

To,

All Access Service Providers.

Subject:- Allocation of Short Code '155250' for citizen contact centre (CCC), Govt. of Rajasthan regarding.

The undersigned is directed to convey the approval for allocation of short code '155250' for **Citizen Contact Centre (CCC) to Deptt. of Information Technology & Communication (DoIT&C), Govt. of Rajasthan** with following features:-

- (i) Category-I: Service (i.e.mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation. to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of Sr. DDG (AS).

Skgarg 19/06/2017
(Sanchit Kumar Garg)
ADG (AS-III)
Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. OSD (Telecom), Deptt. of Information Technology & Communication (DoIT&C), IT Building, Govt. of Rajasthan, Yojana Bhawan, Tilak Marg, C-Scheme, Jaipur-302005 (Raj.) w.r.t to your letter of even number dated 16-05-17.The Nodal officer may contact DDG (TERM), TERM Cell, Jaipur-Rajasthan).
3. CMD MTNL/ BSNL.
4. Director (TERM-I), DoT (HQ) (respective TERM Cell may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

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