Government of India Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-3/2009-AS-III(Part)/137/8/7

Dated: 14/11/2017

To,

All Access Service Providers.

Subject:- Allocation of Short Code 155390 for District level Police Helpline to Police Department, Madhya Pradesh regarding.

The undersigned is directed to convey the approval for allocation of Short Code '155390' for District level Police Helpline to Police Department, Madhya Pradesh with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
- 2. This is issued with the approval of DDG (AS-1).
- 3. All are requested to take necessary action.

(Sanchit Kumar Garg)

Assistant Director General (AS-III)

Tel: 011-23372725

Copy forwarded for information and necessary action to, if any, to:

- 1. Secretary, TRAI
- 2. CMD MTNL /CMD BSNL.
- 3. Additional Police Director General (Telecom.) Police Headquarters, Depo Square Chauraha, Bhadbhada Road, Bhopal-462003, w.r.t your letter no. पूद्संसं/संचार/दूरभाष/170/2017 dated 07-09-17. You are requested to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, Madhya Pradesh.
- 4. Director (TERM-I), DoT (HQ) (respective TERM Cell may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
- 5. A copy for upload on DoT Website.