

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Part II/280/704

Dated : 29/05/2017

To,  
All Access Service Providers.

**CORRIGENDUM**

**Subject:- Allocation of Short Code 155399 to Collector Office, Ratnagiri for Grievance redressal regarding.**

In partial modification of DoT letter of even number dated 22/05/2017(copy enclosed), the undersigned is directed to convey that allocated Short Code '155346' for **Grievance Redressal Helpline** to **Collector Office, Ratnagiri** may now be read as '155399'. The other features shall remain same as earlier.

2. This is issued with the approval of Sr. DDG (AS).
3. All are requested to take necessary action.

  
**(Dhananjay Kumar Ranjan)**  
**Director (AS-III)**  
**Tel: 011-23036387**  
**E-Mail: [diras3-dot@nic.in](mailto:diras3-dot@nic.in)**

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Resident Deputy Collector, Ratnagiri w.r.t to your letter Desk-8/Control Room/05/2017 dated 23/05/2017 to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (TERM), TERM Cell Maharashtra).
4. Director (TERM-I), DoT (HQ) (Respective TERM Cell-Maharashtra may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Part II/27769]

Dated : 22/05/2017

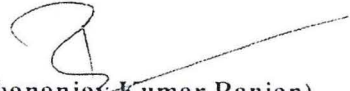
To,

All Access Service Providers.

**Subject:- Allocation of Short Code 155346 to Collector Office, Ratnagiri for Grievance redressel regarding.**

The undersigned is directed to convey the allocation of Short Code '155346' for **Grievance Redressel Helpline to Collector Office, Ratnagiri** with following features as under:

- (i) Category-II Service.
  - (ii) Accessibility: Restricted.
  - (iii) Metered Service: Called Party Pays.
2. This is issued with the approval of Sr. DDG (AS).
  3. All are requested to take necessary action.

  
(Dhananjay Kumar Ranjan)  
Director (AS-III)  
Tel: 011-23036387  
E-Mail: [diras3-dot@nic.in](mailto:diras3-dot@nic.in)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Resident Deputy Collector, Ratnagiri w.r.t to your letter Desk-8/Control Room/05/2017 dated 11/05/2017 to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (TERM), TERM Cell Maharashtra).
4. Director (TERM-I), DoT (HQ) (Respective TERM Cell-Maharashtra may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.