

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Part II/283/708

Dated : 08/06/2017

To,

All Access Service Providers.

Subject:- Allocation of Short Code 1888 to Delhi High Court for its Helpline for disabled people regarding.

The undersigned is directed to convey the allocation of Short Code '1888' to Delhi High Court for its Helpline for disabled people with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. This is issued with the approval of Sr. DDG (AS).
 3. All are requested to take necessary action.


(Dhnanjay Kumar Ranjan)
Director (AS-III)
Tel: 011-23036387
E-Mail: diras3-dot@nic.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Registrar General, High Court of Delhi, Sher Shah Road, New Delhi-110503' (w.r.t your D.O letter dated 06-06-2017) to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell Delhi. It is also requested to clarify whether it is calling party or called party pays.
4. Director (TERM-I), DoT (HQ) (Respective TERM Cell-Delhi may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.