## Government of India Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-03/2009-AS-III/Part/73/459

Date: 01/12/2016

To,

All Access Service Providers.

Subject:- Allotment of short code '1955' for IVRS system on call drops

This is in reference to short code '1955' issued for IVRS based feedback system on call drops issued vide DoT letter No. 16-03/2009-AS-III/66/454 dated 25.11.2016. In addition to the fetaures allocated earlier vide above mentioned letter, all the Telecom Service Providers are directed to immediately open the inbound SMS service on 1955.

This is issued with the approval of Sr. DDG (AS).

(Sanchit Kumar Garg)

ADET (AS-III)

Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI.
- 2. Director (TF-2), DoT.
- 3. CMD MTNL.
- 4. Director (TERM-I), DoT (HQ).
- 5. ADG (IT) with request to kindly upload on DoT Webite.