

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ Part-II/79/11.42

Dated 15/10/2014

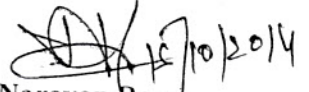
To

All Access Service Providers

Subject:- Allocation of Short Code '155214' as Labour Help Line to all State Govt./UTs regarding.

I am directed to convey the approval of competent authority for allocation of Short Code '155214' as Labour Helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./ UTs Chief Secretaries (It is requested the allocation of "Short Code 155214 as Labour help line" to all State /UTs) is requested appoint a nodal officer to implement the helpline, as and when decided.
2. Secretary, TRAI
3. Secretary, Ministry of Labour & Employment, Shram Shakti Bhawan, New Delhi with a request to kindly circulate this instruction to all State/UTs. They may further be requested appoint a nodal officer to implement the helpline, as and when decided.
4. Labour Commissioner, Thiruvananthapuram with reference to your letter No.G(2) 13582/14 dated 22/09/2014.
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.