

Ministry of Communication & Information Technology
Department of Telecommunication
TA-1 Section, Room No.1312,
Sanchar Bhawan, 20, Ashoka Road,
New Delhi-110001.

NO: 6-55/2015/TA-1/Court Case | 3247349
Dated 21-01-2015.

To
All Pr. CSCA/CSCA.

Sub: - Advisory for use of email and web service in respect of compliance to
the order of High Court of Delhi under Public Record Act, 1993-reg.

Enclosed please find a GOI, Ministry of Communication and IT, Department
of Electronics and Information Technology, Electronic Niketan, New Delhi, OM
NO. 2(103)/2014-CERT-In dated 27.11.2014 and further endorsed vide DOT,
HQ, New Delhi OM No. 16-1/O&M/2015 dated 08.01.2015 on the subject cited
above for further necessary action.

Encl :-As above.

(Capt Vivek Trivedi)
Director (Accounts -1)
PH.011- 23036511.

Copy to :-

Under Secretary (C&A) DOT, HQ, New Delhi.

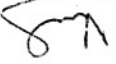
No. 16--1/O&M/2015
Ministry of Communications & IT
Department of Telecommunications
Sanchar Bhavan, 20, Ashoka Road, New Delhi-110001

dated 8/1/2015.

OFFICE MEMORANDUM

Subject: Advisory for use of email and web services in respect of compliance to the order of High Court of Delhi under Public Records Act, 1993 - reg.

The undersigned is directed to forward herewith a copy of DeITY's O.M No. 2(103)/2014-cert-In dated 27/11/2014 on the subject mentioned above for information and strict compliance.


(Vimal)
Under Secretary (C&A)
Ph No. 2303-6094

Encl: as above

To

All Officers of DDG & above level DOT Hqs

to be
PS
Ho/IT I
Engg

9/11/2015
15/11/15

Dis. (AC-I)

3000-200409
13/1/15
All CCs

14/1/O&M/2015
14/1/15

Electronics Niketan

New Delhi.

Dated 27.11.2014

OFFICE MEMORANDUM

Subject: Advisory for use of email and web services in respect of compliance to the order of High Court of Delhi under Public Records Act, 1993

Internet has given the flexibility of accessing information from anywhere, any time through variety of techniques and technology be it computer system, mobile phone or Tablets. The email and the web services have emerged today as one of the most essential mode of communication between people to people, people to organizations, and organizations to organizations. At the same time security risks have also increased while accessing information over the Internet through email or web as some of the adversaries have launched targeted attacks to steal or damage the information for different purposes and interests.

2. There are number of organizations in the country as well as outside the country providing email and web services to any person irrespective of the location. The National Informatics Centre (NIC) under Department of Electronics and Information Technology (DeitY) has hosted email and web hosting services in the country for use by employees of Government, be it Central or State Government, for government related communications and disseminating the information within government as well as outside the government. NIC has been quite liberal in creating the email and web accounts for Government employees both in the Central and State governments. They are also regularly engaged in strengthening the infrastructure both from the point of view of faster access and security.

3. It has been observed that a number of officials in the Ministries/Departments in the central and state government are using the private mail services particularly hosted and operated from outside India for official communications. Such official communications are government and also the public records. It is to mention that data pertaining to such emails and web services is stored by these service providers outside India and is fully under their control. At the time of any security breach incident or data loss it becomes very difficult to obtain data from those service providers apart from the possibility of leakage of information as they are controlled by the service providers outside the country.

Handwritten notes and signatures at the top of the page, including dates like 17.07/08/11/14, 23/11/14, and 19/11/14, and names like MS(CERT), P. Chawla, and others.

Handwritten notes and signatures at the bottom right, including a date stamp 'F114527/2014/CT' and other illegible text.