

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/Vol.I/359/89

Dated 20/03/2015

To

All Access Service Providers


Subject:- Allocation of toll free number '1520' as "Chief Minister Banking and Insurance Helpline" to Uttar Pradesh Government.

In consideration of request from Uttar Pradesh Government, I am directed to convey the approval of competent authority for allocation of toll free Short Code '1520' as "**Chief Minister Banking & Insurance Helpline**."

2. The features of short code '1520' are as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: Called Party Pays.

In case U.P. Government desires to make the above short code as calling party pays, the same may be intimated to this office accordingly.


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. Chief Secretary, Uttar Pradesh Government with reference to your letter No. 28/2014-15 dated 20.3.2015. It is requested to appoint a nodal officer to implement the helpline.
3. DDG(TERM) , Lucknow, Uttar Pradesh.
4. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.
6. AD (OL) Hindi version will follow.