

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ Part-III/73/34

Dated 09/02/2016

To

All Access Service Providers

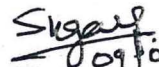
**Subject: - Allocation of Short Code '1533' as NDMC Citizen Facilitation Services to NDMC regarding.**

**Corrigendum**

I am directed to convey the approval of competent authority for allocation of Short Code '1533' as NDMC Citizen Facilitation Services to NDMC with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
- (iv) TERM Cell in Delhi (field unit of DoT) shall be nodal offices for co-ordination, required, if any, with Telecom Service Providers to implement the help line.
- (v) Hindi version will follow.

This letter is in suppression of the earlier letter issued vide DoT letter No. 16-3/2013-AS.III/Part-III/70/30 dated 04/02/2016 where short code '155304' was issued to NDMC as NDMC Citizen Facilitation Services.

  
09/02/2016  
(Sanchit Kumar Garg)

Assistant Divisional Engineer Telecom (AS-III)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, New Delhi Municipal Corporation, palika Kendra, sansad Marg, New Delhi-110002
2. Secretary, TRAI
3. CMD MTNL/ BSNL.
4. Director (TERM-I), DoT (HQ).
5. ADG (IT) with request to kindly upload on DoT Website.