

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/ Vol.I/371/51

Dated 25/02/2016


To

All Access Service Providers

**Subject:- Allocation of Short Code '1962' as 'Animals in distress' & 'Animal Mobile Medical Ambulance' help line to all State Govt./UTs regarding.**

I am directed to convey the approval of competent authority for allocation of Short Code '1962' as 'Animals in distress' & 'Animal Mobile Medical Ambulance' help line to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./ UTs Chief Secretaries ( It is requested the allocation of "Short Code '1962' as 'Animals in distress' & 'Animal Mobile Medical Ambulance' help line to all State Govt./UTs is requested appoint a nodal officer to implement the helpline, as and when decided.
2. Secretary, TRAI
3. Secretary, Ministry of Agriculture & Farmers Welfare, Krishi Bhawan, Dr. Rajendra Prasad Road, New Delhi with a request to kindly circulate this instruction to all State/UTs. They may further be requested appoint a nodel officer to implement the helpline, as and when decided.
4. Joint Secretary, Animal Husbandry, Dairying & Fisheries Department, Secretariat, Chennai-600009 with reference to your letter No.16954/AH6/2015-9 dated 15/02/2016.
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.