

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.II (Part) /96/61/

Dated : 15/03/2016

To,  
All Access Service Providers

Subject:- Allocation of Helpline number to the State Government of Bihar as 'Prohibition Helpline'.

I am directed to convey the approval of competent authority for allocation of Short Code '15545' as **Prohibition Helpline** to Registration, Excise & Prohibition Department, Vikas Bhavan, Govt of Bihar, and Patna-800015 with following features as under:

(i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.

(ii) Accessibility: Un-restricted i.e. available on STD also.

(iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction



(Sanchit Kumar Garg)

Assistant Divisional Engineer Telecom (AS-III)

Tel: 011-23710488

E-Mail: [sanchitk.garg@gov.in](mailto:sanchitk.garg@gov.in)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Principal Secretary, Government of Bihar, Registration, Excise & Prohibition Department, Vikas Bhavan, Patna-800015.
4. Director (TERM-I), DoT (HQ.), New Delhi.
5. Director (S-I), DoT (HQ).
6. Dir. (OL), DoT HQ with request to provide Hindi version of this letter to ADG (IT) for uploading on DoT Website.
7. ADG (IT) with request to kindly upload on DoT Website