

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III(Part-I)/64/67

Dated 21/03/2016

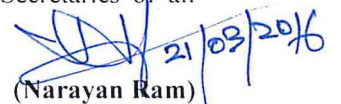
To

All Access Service Providers

Subject:-Allocation of Short Code '1079' for SMS Based Service as disaster management services helpline to all State Govt. /UTs regarding.

On subject mentioned above, kindly refer to attached DoT instruction dated 28/07/2015 allocating short code '1079' for voice based services to disaster management services helpline to all State Govt. /UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Non-Metered Service.
2. SMS facility shall also be extended with conditions (i) to (iii) stipulated above.
 3. All Telecom Service Providers are requested to take necessary action. Chief Secretaries of all States/UTs shall be the coordinating authority for this purpose.


(Narayan Ram)

Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./ UTs Chief Secretaries (It is requested the allocation of "Short Code '1079' as disaster management services helpline to all State Govt./UTs) are requested to appoint a nodal officer to implement the helpline, as and when decided.
2. Secretary, TRAI
3. Secretary, Ministry of Home Affairs, North Block, New Delhi with a request to kindly circulate this instruction to all State/UTs. They may further be requested appoint a nodal officer to implement the helpline, as and when decided.
4. DG Home Guard, office of Director General, Home Guard and Civil defence, Bhopal (M.P.).
5. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.