

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2013AS-III (Part-II)/194/.1331

Dated 10/05/2016

To

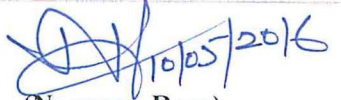
All Access Service Providers.

Subject:- Allocation of Short Code "155231" 'HELPLINE FOR WOMEN WORKERS' to all State Govt./UTs

The undersigned is directed to convey the approval of competent authority to allocate Short Code '155231' HELPLINE FOR WOMEN WORKERS" to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction)

2. All are requested to take necessary action.


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries (It is requested to appoint a Nodal Officer to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRAI
3. Secretary, Ministry of Home Affairs, North Block, New Delhi-110001.
4. Commissioner of Labour in Karnataka, Karmika Bhavan, Bannerghatta Road, Bengaluru-560029 with reference to your letter No. GZT/CR-Misc/2016-17 dated 05/05/2016.
5. CMD MTNL/ BSNL.
6. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with Nodal Officers and TSPs for implementation of Helpline, as and when approached).
7. Dir. (OL), DoT-HQ with request to provide Hindi version of this letter to ADG (IT) for uploading on DoT Website.
8. ADG (IT) with request to kindly upload on DoT Website.