## Government of India Ministry of Communications Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-3/2009-AS.III/ 153/. 340

Dated:15/09/2016

To

All Access Service Providers.

Subject:- Allocation of Short Code helpline number for Eye Bank regarding.

The undersigned is directed to convey that the short code '1919' alloted vide DoT letter dated 06/08/1993 (copy enclosed) for "Information service on Eye Bank" is issued to all States/UTs with modified features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.)
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Non-Metered Service.
- 2. All are requested to take necessary action.

Enclosed: as above

(Narayan Ram)

Section Officer (AS-III)

Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL/ BSNL.
- 3. Director (TERM-I). DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when).
- 4. AGM (MS-III)-CFA. NOW-CFA Cell, Corporate Office, Bharat Sanchar Bhawan, H.C Mathur Lane, Janpath, New Delhi-110001 with reference to your letter of even no. dated 02/09/2016.
- 5. Dr. Arun Sharma, Associate Professor, Medical Director, KGMU-UP Community Eye Bank (It is requested to appoint a nodal officer to implement the helpline, as and when decided).
- 6. ADG (IT) with request to kindly upload on DoT Website.

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All Onief General Managers Telecom. [Including MTM] Delmi Binbay...

Subject: - Non-metering of Nedical Information Services.

It has been decided that the following Medical Information Services shall be made non-metered and purely incoming services as is done for Ambulance Services (702).

i) Contralised Accident & Trauma Service - 1099

ii) Information Service on Blood Bank - 1910

iii) Dial a Doctor - 1911

Information Service on Eye Dank - 1919

You are therefore requested to take survable steps to implement it, under intimation to this office.

Copy to:-

- 1. PS to MOS(C) with reference to an assurance given to M.P. Lok Sabba Shri C.K. Kuppuswamy for making these services, purely incoming and non-metered.
- 2. D.D.G. (CS) DOT, New Delhi.
- 3. Sr. D.D.G. (Finance) DOT
- 4. Director (MSS) DOT, New Delhi.
- 5. Director (MSE) DOT, New Delhi
- 6. Hindi Section for rendering a Hindi version.

Det : (J.S. Robelin Amett. Director General (\*)

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