

No. 20-562/2017 AS-I  
Government of India  
Ministry of Communications  
Department of Telecommunications  
(Access Services Division)  
Sanchar Bhawan, Ashoka Road, New Delhi-110001

2<sup>nd</sup> March 2020

To

All UL (VNO) Licensees with Access Service  
and Access Service Category 'B' authorization.

Subject: Amendment in UL(VNO) license for provision of connectivity of multiple operators in an EPABX owned and operated by a VNO (Virtual Network Operator) Category 'B' Licensee-reg.

As per condition 5.1 of UL (VNO) License Agreement, the LICENSOR reserves the right to modify at any time the terms and conditions of the LICENCE, if in the opinion of the LICENSOR it is necessary or expedient to do so in public interest or in the interest of the security of the State or for the proper conduct of the telegraphs. In pursuance of this condition, the LICENSOR hereby amends the following condition in UL (VNO) agreement:

Existing clause	Amended clause
<p><b>PART-I, CHAPTER I GENERAL CONDITIONS</b></p> <p>1.3 (ii) There would not be any restriction on the number of VNO licensees per service area. VNOs are allowed to have agreements with more than one NSO for all services other than Access service and such services which need numbering and unique identity of the customer. For wire line access services through EPABX, the connectivity of different NSOs at different EPABX is allowed. however, the connectivity with more than one NSO at a particular EPABX shall not be permitted. In UL (VNO) the provision for restriction of equity cross holding will be applicable between (i) a VNO or its promoter(s) and another NSO (other than VNO's parent NSO) or its promoter(s) and (ii) between a VNO or its promoter(s) &amp; another VNO or its promoter(s), authorised to provide access service using the access spectrum of NSO(s)</p>	<p><b>PART-I, CHAPTER I GENERAL CONDITIONS</b></p> <p>1.3 (ii) There would not be any restriction on the number of VNO licensees per service area. VNOs are allowed to have agreements with more than one NSO for all services other than Access service and such services which need numbering and unique identity of the customer. For wire line access services through EPABX, the connectivity of different NSOs shall be governed by the <b>Terms &amp; Conditions of respective service authorization as mentioned in PART-II of the Schedule to the License Agreement or as per the directions/ instructions issued by the Licensor from time to time.</b> In UL (VNO) the provision for restriction of equity cross holding will be applicable between (i) a VNO or its promoter(s) and another NSO (other than VNO's parent NSO) or its promoter(s) and (ii) between a VNO or its promoter(s) &amp; another VNO or its</p>

in the same service area. This restriction will not be applicable in case of VNOs parented to the same NSO. It would not be mandatory for an NSO to provide time bound access to its VNO, rather, it would be left to the mutual agreement between an NSO and a VNO. However, TRAI/DoT shall have right to intervene in the matter as and when required to protect the interest of consumers telecom sector.

**PART-II, CHAPTER VIII  
ACCESS SERVICE**

**PART-II, CHAPTER XVII  
ACCESS SERVICE Category B**

promoter(s), authorised to provide access service using the access spectrum of NSO(s) in the same service area. This restriction will not be applicable in case of VNOs parented to the same NSO. It would not be mandatory for an NSO to provide time bound access to its VNO, rather, it would be left to the mutual agreement between an NSO and a VNO. However, TRAI/DoT shall have right to intervene in the matter as and when required to protect the interest of consumers telecom sector.

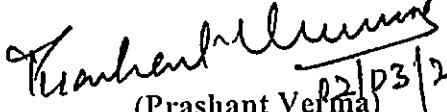
**PART-II, CHAPTER VIII  
ACCESS SERVICE**

5.2 For wire line access services through EPABX, the connectivity of different NSOs at different EPABX is allowed, however, the connectivity with more than one NSO at a particular EPABX shall not be permitted.

**PART-II, CHAPTER XVII  
ACCESS SERVICE Category B**

5.2 For wire line access services through EPABX, the connectivity of different NSOs at different EPABX is allowed, however, for connectivity with more than one NSO at a particular EPABX the licensee shall ensure non-breachable logical/virtual partitioning in the EPABX and logical separation of junctions from different NSOs, with no inter NSO call flow. Also, the EPABX should not support internet connectivity and NLD/ILD calls shall be ensured through normal NLD/ILD network only & shall in no way directly or indirectly cause bypass of licensed National Long Distance Operator (NLDO)/ International Long Distance Operator (ILDO) jurisdiction. Further, licensee shall intimate to its NSO(s) and the Licensor regarding connectivity of more than one NSO at a particular EPABX.

2. Please acknowledge receipt.

  
(Prashant Verma) 02/03/20  
ADG (AS-I)

For and on behalf of the President of India  
Ph. No. 23036580

**Copy To:**

1. Secretary (TRAI).
2. Sr. DDG (TEC)/ Wireless Advisor/ DDG (LFP)/ DDG (LFA)/ DDG (SA)/ DDG(SPPI)/ DDG(P&N), DGT-HQ and DDG (WPF).
3. Advisor (Economics)/ DDG (CS)/ DDG (DS)/ DDG (A/C) for kind information please.
4. CMD, BSNL/ CMD, MTNL/CVO.
5. All Unified Licensees with Access Service authorization/ All UAS Licensees/ All CMTS/ All Basic Service Licensees.
6. Director (IT) may kindly arrange to upload this letter on the website of DoT.
7. All Directors of AS Division.