Government of India Ministry of Communications & IT Department of Telecommunications (VAS Cell)

Sanchar Bhavan, 20 Ashoka Road, New Delhi – 110 001.

No.842-386/2004-VAS (Vol.III)/ 99

Dated: 45-0\$-2007.

To,

- 1. All CMTS Licensee (s) in J&K, Assam and the North East Telecom Circle Service Areas.
- 2. All CMTS Licensee (s) migrated to UASL in J&K, Assam and the North East Telecom Circle Service Areas.
- 3. All UAS Licensee (s) in J&K, Assam and the North East Telecom Circle Service Areas.

Subject: Verification of Pre-paid mobile customer in J&K, Assam and the North East Service Areas—Further instruction regarding.

Reference:

- (i) Letter No.842-386/2004-VAS/43 dated 23.11.2004.
- (ii) Letter No.842-386/2004-VAS/75 dated 24.03.2005.
- (iii) Letter No.842-386/2004-VAS/110 dated 14.03.2006.
- (iv) Letter No.842-386/2004-VAS(Vol.III)/20 dated 21.02.2007.

Pre-paid mobile services in J&K , Assam and the North East Telecom Circle Service Areas are permitted for a period of one year w.e.f. 22nd February 2007 subject to the fulfillment of certain procedure by the respective service providers vide letter No. 842-386/2004-VAS (Vol.III)/20 dated 21st February 2007.

- 2. It has been decided that the following additional instructions should be followed by the service providers before providing prepaid mobile service to the customer in J&K, Assam and North East Telecom Circle Service area.
 - (i) The application for the pre-paid connections should be witnessed by an existing subscribers who must be a regular revenue paying subscriber for at least three preceding months of the same service provider. It should have name, address, telephone number and signature of the witness.
 - (ii) The service providers shall verify telephonically with the witness before activating the new telephone connections. Suitable remarks to this effect will be recorded by the representative of service providers on the application form and should mention the name, address, telephone number of the witness and should also mention time and date of verification. The representative of service providers will also record his name, designation along with signature.

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- (iii) At least 10% of the witness should be randomly verified by the service providers within a period of three month from the date of issue of the new connection. These records should be maintained by the service provider for cross verification by the Licensor or its authorized representative (s) at a later date.
- 3. The service providers to take necessary action to effectively sensitise the public in these areas that obtaining a mobile connection with a fake document or its misuse would attract stringent action.
- 4. The service providers would continue to fulfill the other instruction conveyed vide this office letter No. 842-386/2004-VAS (Vol.III)/20 dated 21st February 2007 before providing prepaid mobile service in J&K, Assam and North East Telecom Circle Service area.
- 5. Any violation of conditions prescribed stated above shall be treated as breach of terms and conditions of the license agreement and action shall be initiated as per terns and conditions of the respective License Agreement.

Please acknowledge the receipt of this letter.

(A.K.Dhar) ADG (VAS-I) 23372069