

**Government of India**  
**Ministry of Communications and Information Technology**  
**Department of Telecommunications**  
**(Unit: Security)**

**No. 1-34/2006-V.I (Pt.)**  
**Dated: 30.04.2008**

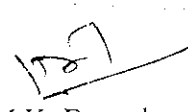
To,

All CMTS Licensees  
All UAS Licensees

**Sub: Verification of Subscribers**

1. Instructions issued vide letter no .800-04/2003-VAS (Vol.II)/104 dated 22 Nov 2006, on verification of subscribers are hereby reiterated. (Copy Enclosed)
2. On review of progress of subscriber-verification of existing operators, it has been observed that, although there is some improvement in the percentage of verified subscribers, but still, the situation is far from satisfactory.
3. After deliberations with service providers and representatives of their association, who have committed that the industry is in the process of finalizing the code of conduct on the issue of subscriber verification, it has been decided that penalty of Rs 1000 per unverified subscriber found as a result of sampling or otherwise, will continue to be levied, as was communicated vide above letter dated 22 Nov 2006.
4. So far, sample size taken for verification audit was 0.02%. Since this sample size is too small and can not represent the true population of verified subscribers, it has been decided to increase the sample size to 0.1% with additional provision of bulk sampling. The sample size is without prejudice to the discretion of government or its authorised officer to inspect and check any other subscriber, including increase in sample size.
5. Situation may be reviewed after 6 months and if desired results are not achieved on subscriber-verification front, the issue may be reexamined, including review of penalty amount.

Enclosed: As above

  
M.K. Bansal  
ADG (Security)  
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Copy to:

1. COAI (Cellular Operators Association of India)
2. Association of Unified Telecom service Providers of India
3. DDG (ASI) / DDG (ASII)
4. All DDsG, VTM