

No. 18-7/2007-OSP
Government of India
Ministry of Communications & IT
Department of Telecommunications
Sanchar Bhawan, Ashoka Road

New Delhi, dated the 2nd June, 2008.

PRESS NOTE

Subject: Decentralisation of registration under Other Service Providers (OSP) category and 'Telemarketing' category from CS Cell of DoT (HQ) to the field units of VTM Cell.

It has been constant endeavour of the Government to usher in policy decisions that could facilitate better telecommunications facilities to the people as per National Telecom Policy 1999.

2. Government decentralized the registrations of call centres (Domestic and International) under the 'Other Service Provider' (OSP) category and the Telemarketers under 'Telemarketing' category from the Department of Telecom (Headquarters) to the respective Vigilance Telecom Monitoring (VTM) Cells of 10 circles in the first phase **with effect from 01.09.2007**. The decentralisation of registration has proved successful and pendency has come down. Therefore, it has been decided to decentralize Registration under OSP/Telemarketing further to all VTM Cells **with effect from 1st June, 2008**.

3. The Designated Authorities, Address of the VTM Cells and Area Jurisdiction for Registration of OSP/Telemarketers are as given below:

Designated Authority: DDG/Head of				DD to be drawn in favour of CAO o/o CCA (.....)
(Name of the VTM Cell)				
Sl. No.	VTM Cell	Address	Circle/ Jurisdiction	CCA
1	Ahmedabad	1 st Floor, P&T Administrative Building, Khanpur, Ahmedabad-380001	Ahmedabad	Gujarat
2	Andaman & Nicobar	DTO Building, 1st Floor, Bengali Club Road, Near Head Post Office, Port Blair, A&N - 744101	Andaman & Nicobar	Andaman and Nicobar
3	Andhra Pradesh	D-11, Telcom Officer's Complex, Tikkel Road, Mogalrajpuram, Vijayawada - 520 010 (AP)	Andhra Pradesh excluding Hyderabad	Andhra Pradesh
4	Assam	Guwahati (361) 5th Floor, O/o CGMT, BSNL, Assam, Pan Bazar, Guwahati, Pin-381001	Assam	Assam
5	Bangalore	II Floor, Aminity Block, Palace Road, Bangalore-560001Bangalore	Bangalore	Karnataka
6	Bihar	7th Floor, Telephone Bhawan, R Block, Patna - 800001	Bihar	Bihar

7	Chennai	3rd Floor, Kellys Telephone Exchange, 22 Kellys Road, Chennai-10	Chennai Metro and Pondicherry	Tamil Nadu
8	Chhattisgarh	Room No. 108, Door Sanchar Bhawan, GE Road, Raipur - 492001	Chhattisgarh	Chhattisgarh
9	Delhi	5/6th Floor, MTNL Telephone Exchange Building, Nehru Place, New Delhi - 19	Delhi including Ghaziabad, Noida, Faridabad, Gurgaon	Delhi
10	Gujarat	1 st Floor, P&T Administrative Building, Khanpur, Ahmedabad-380001	Gujarat excluding Ahmedabad	Gujarat
11	Haryana	R. No. 302, 3 rd floor, CGMT BSNL Haryana Office building, 107, The Mall, Ambala-133001, Haryana	Haryana	Haryana
12	Himachal Pradesh	Hari Niwas, Khalini, Simla, HP-171002	Himachal Pradesh	Himachal Pradesh
13	Hyderabad	#104, TEC COMPLEX, Cherlapally, Hyderabad-51	Hyderabad.	Andhra Pradesh
14	Jaipur	TE Bldg, Sect-5, Vidyadhar Nagar, Sikar Road, Jaipur-23,	Jaipur	Rajasthan
15	Jammu & Kashmir	4th Floor, Technical Block, Telephone Exchange Building, Trikuta Nagar, Rail Head Complex, Jammu.	Jammu & Kashmir	Jammu & Kashmir
16	Jharkhand	Room # B-202, ARTTC, BSNL, (Near Jumar River), Hazaribagh Road, Ranchi - 835217	Jharkhand	Jharkhand
17	Karnataka	2nd Floor, Aminity Block, Palace Road, Bangalore-560001	Karnataka excluding Bangalore	Karnataka
18	Kerala	O/o the DDG(VTM), Kerala, DoT, Near Fire Station, Gandhi Nagar, Ernakulam 682020	Kerala and Lakhadweep	Kerala
19	Kolkata	4th Floor, 3A, Chowringhee Place Kolkata 700 013	Kolkata Metro	Kolkata
20	Lucknow	5/464-465, Viram Khand-5, Gomti Nagar, Lucknow	Lucknow	UP(East)
21	Madhya Pradesh	Doordarshan Bhawan, Room No.222, II Floor, Hoshangabad Road, Bhopal-462015	Madhya Pradesh	Madhya Pradesh
22	Maharashtra	1st Floor Khamla Telephone Exch. Khamla Nagpur-440025	Maharashtra excluding Pune and Mumbai	Maharashtra
23	Mumbai	4th Floor, Versova Tele Exchange Bldg, S V Road, MHADA, SVP Nagar, Andheri (W), Mumbai 400 053.	Mumbai Metro	Maharashtra
24	North East-I	III Floor, CTO Building, Shillong-793001	North East-I (Tripura, Meghalaya, Mizoram)	North East-I
25	North East-II	Behind OCB-Telephone Exchange Building, Dimapur - 797112	North East-II (Arunachal Pradesh, Manipur, Nagaland)	North East-II
26	Orissa	7th Floor, IDCO Tower, Bhubaneswar-22, Orissa	Orissa	Orissa
27	Pune	281/B, II Floor, Technical Wing, Telephone Bhawan, Baji Rao Road,	Pune	Maharashtra

		Pune-411002,		
28	Punjab	1 st Floor , Telephone Exchange Building, Sector-70, Mohali, Chandigarh-160071	Punjab including Chandigarh	Punjab
29	Rajasthan	TE Bldg, Sect-5, Vidyadhar Nagar, Sikar Road, Jaipur - 23	Rajasthan excluding Jaipur	Rajasthan
30	Tamilnadu	5th floor, LIC Building, No.1544, Trichy Road, Coimbatore- 641 018	Tamilnadu excluding Chennai and Pondichery	Tamil Nadu
31	Uttar Pradesh (East)	5/464-465,Viram Khand-5,Gomti Nagar, Lucknow	UP(East) excluding Lucknow	UP(East)
32	Uttar Pradesh (West)	1st Floor Brahmपुरi Tele. Exch. Meerut (U.P.)- 250002	UP (W) excluding Uttarakhand	UP (West)
33	Uttarakhand	1st floor, BSNL Telephone Exchange, 197 Rajpur Road, Dehradun , Uttarakhand	Uttarakhand	Uttarakhand
34	West Bengal	82,Bullygunj Place,II Floor, Near Convergence Hall, Kolkata-700019	West Bengal	West Bengal

4. Accordingly **with effect from 01.06.2008**, the OSPs seeking registration of call centres (Domestic and International) in the circles should apply directly to the Heads of the respective VTM Cells **as per location of the proposed call centres**.

5. Similarly, the Telemarketers applying for registration under ‘Telemarketing’ category **with effect from 01.06.2008** will continue to apply to the Service Providers for provisional registration and the Service Providers will forward the applications to the respective VTM Cells **as per location of the proposed telemarketing centres**.

6. The terms and conditions for registration under OSP category and ‘Telemarketing’ category shall remain the same as available on the website www.dot.gov.in. A list of the Heads of the VTM Cells with Postal Address/Tel/Fax is also available on the above website.

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Forwarded to the **Director (Media & Communication)**, Press Information Bureau, Government of India, New Delhi, for issuing the Press Note and giving it wide publicity.