

**Table-1: List of Licensees under Unified License with Authorization for ACS/Audiotex/VMS**

**Status as on 31.03.2023**

S.N.	SERVICE AREA	Name of licensees	Type of Service	License no. & Date of signing	Date of Expiry	Remarks
01.	National	M/s V-Con Carrier Services Private Limited	ACS/Audiotex/VMS	846-129/2015-CS Dated 10.08.2022	10.08.2042	
02.	National	M/s Chorus call conferencing services India Ltd.	ACS/Audiotex/VMS	846-70/2006-VAS Dated 21.09.2022	21.09.2042	
03.	National	M/s Tata Communications Collaboration Service Private Limited.	ACS/Audiotex/VMS	846-106/2012-CS Dated 30.09.2022	01.10.2042	
04.	National	M/s Evolgence Telecom Systems Private Limited	ACS/Audiotex/VMS	846-163/2022-CS-I Dated 07.10.2022	07.10.2022	
05	National	M/s Walkover Web Solutions Private Limited	ACS/Audiotex/VMS	846-164/2022-CS-I Dated 06.10.2022	06.10.2042	
06	National	M/s Phonon Communications Private Limited	ACS/Audiotex/VMS	846-130/2015/CS Dated:24/01/2023	24.01.2043	

Note: 1. Total No's of operative Licenses –06, Total No's of Companies-06.

2. Period of license is 20 years from date of license for UL authorization for ACS/ Audiotex/ Voice Mail Services.

**Table-2: Contact Information of Licensees under Unified License with Authorization for ACS/Audiotex/VMS**

**Status as on 31.03.2023**

<b>S. N.</b>	<b>Name of licensee</b>	<b>Address</b>
01.	M/s Chorus call conferencing services India Ltd.	302/303, Trade Center, Opp. MTNL Telephone Exchange, Bandra - Kurla Complex, Bandra East, Mumbai – 400051.
02.	M/s Tata Communications Collaboration Service Pvt Ltd.	C-21/C 36, 'G' Block, BandraKurla Complex, Mumbai-400 098.
03.	M/s V-Con Carrier Services Private Limited.	F-141, Phase- 8 B Industrial Area, Mohali, PUNJAB-160055
04.	M/s Evolgence Telecom Systems Private Limited	12-10-336/2/2, Ramalayam Street Sitaphalmandi Secunderabad, Hyderabad,TELANGANA,500061
05.	M/s Walkover Web Solutions Private Limited	401-402 capt CS Naidu Arcade Old Palasia, Indore, MADHYA PRADESH,452018
06.	M/s Phonon Communications Private Limited	M/s Phonon Communications Private Limited, 106, Blue Diamond Complex, Fatehgunj, Vadodara-390002.

**Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services****Status as on 31.03.2023**

	<b>SERVICE AREA (SDCA)</b>	<b>Name of licensees</b>	<b>Type of Service</b>	<b>License no. &amp; Date of signing</b>	<b>Date of Expiry</b>	<b>Remarks</b>
1.	Ahmedabad	M/s Telecom Collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
2.	Ahmedabad	M/s ExotelTechcomPvt Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
3.	Ahmedabad	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
4.	Ahmedabad	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(5)/2016-CS-I Dated 16.06.2017	16.06.2032	
5.	Bangalore	M/s PGS Premiere Conferencing Pvt. Ltd.	VMS/Audiotex	846-91/2010-CS Dated 15.03.2012	15.03.2027	
6.	Bangalore	M/s Telecom Collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
7.	Bangalore	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
8.	Bangalore	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
9.	Bangalore	M/s Knowlarity Communications Pvt. Limited	VMS/Audiotex	846-137/2015-CS Dated 21.06.2016	21.06.2031	

**Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services****Status as on 31.03.2023**

	<b>SERVICE AREA (SDCA)</b>	<b>Name of licensees</b>	<b>Type of Service</b>	<b>License no. &amp; Date of signing</b>	<b>Date of Expiry</b>	<b>Remarks</b>
10.	Bangalore	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(3)/2016-CS-I Dated 16.06.2017	16.06.2032	
11.	Bangalore	M/s WebEx Communications India Pvt. Ltd.	VMS /Audiotex	846-161/2017-CS-I Dated 01.12.2017	01.12.2032	
12.	Bangalore	M/s 3M Digital Network Private Limited	VMS /Audiotex	846-158/2017– CS-I Dated 06.07.2018	06.07.2033	
13.	Chennai	M/s Tata Communications Ltd. (formerly VSNL)	VMS/Audiotex	846-75/2007-CS Dated 07.02.2008	07.02.2023	
14.	Chennai	M/s Telecom Collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
15.	Chennai	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
16.	Chennai	M/s Voice Snap Services Pvt. Ltd.	VMS/Audiotex	846-126/2014-CS Dated 06.11.2015	06.11.2030	
17.	Chennai	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
18.	Chennai	M/s Door Sabha Nigam Ltd.	VMS/Audiotex	846-66/2004-VAS Dated 22.09.04	22.09.2024	Extended for five years w.e.f.

**Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services****Status as on 31.03.2023**

	<b>SERVICE AREA (SDCA)</b>	<b>Name of licensees</b>	<b>Type of Service</b>	<b>License no. &amp; Date of signing</b>	<b>Date of Expiry</b>	<b>Remarks</b>
						22.09.2019.
19.	Delhi	M/s Knowlarity Communications Pvt. Limited	VMS/Audiotex	846-102/2012-CS Dated 10.06.2013	10.06.2028	
20.	Delhi	M/s Telecom collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
21.	Delhi	M/s Door Sabha Nigam Ltd.	VMS/Audiotex	846-112/2014-CS Dated 10.06.2015	10.06.2030	
22.	Delhi	M/s Exotel Techcom Pvt Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
23.	Delhi	M/s Alpine Infocom Private Ltd.	VMS/Audiotex	846-123/2014-CS Dated 16.02.2016	16.02.2031	
24.	Delhi	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
25.	Delhi	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(1)/2016– CS-I Dated 16.06.2017	16.06.2032	
26.	Delhi	M/s Rythmus Technologies Private Limited	VMS/Audiotex	846- 153/2017-CS-I 14.03.2018	14.03.2033	
27.	Delhi	M/s Arkadin ConferIndia Pvt. Ltd. (Formerly Dimension India Teleservices Private Limited)	VMS/Audiotex	846-65/2004-VAS/1 Dated 17.08.2004	17.08.2024	Extended for five years w.e.f.

**Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services****Status as on 31.03.2023**

	<b>SERVICE AREA (SDCA)</b>	<b>Name of licensees</b>	<b>Type of Service</b>	<b>License no. &amp; Date of signing</b>	<b>Date of Expiry</b>	<b>Remarks</b>
						17.08.2019
28.	Ernakulam	M/s Sumbav Communications Pvt. Ltd.	VMS/Audiotex	846-127/2014-CS Dated 20.11.2015	20.11.2030	
29.	Ernakulam	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
30.	Ernakulam	M/s Voxbay Solutions Private Limited	VMS/Audiotex	846-149/2016– CS-I Dated 18.04.2017	18.04.2032	
31.	Gurgaon	M/s Chorus call conferencing India Pvt. Ltd.	VMS/Audiotex	846-105/2012-CS Dated 10.10.2013	10.10.2028	
32.	Gurgaon	M/s Voice Snap Services Pvt. Ltd.	VMS/Audiotex	846-135/2015-CS-I Dated 24.10.2016	24.10.2031	
33.	Hyderabad	M/s Telecom collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
34.	Hyderabad	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
35.	Hyderabad	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
36.	Hyderabad	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(4)/2016– CS-I Dated 16.06.2017	16.06.2032	

**Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services****Status as on 31.03.2023**

	<b>SERVICE AREA (SDCA)</b>	<b>Name of licensees</b>	<b>Type of Service</b>	<b>License no. &amp; Date of signing</b>	<b>Date of Expiry</b>	<b>Remarks</b>
37.	Kolkata	M/s Exotel Techcom Private Limited	VMS/Audiotex	846-151/2016-CS-I Dated 20.04.2017	20.04.2032	
38.	Mumbai	M/s Intrado EC India Private Limited (formerly M/s West Unified Communication India Pvt Ltd and formerly M/s Inter Call India Conference Services Private)	VMS/Audiotex	846-96/2011-CS Dated 12.06.2013	12.06.2028	
39.	Mumbai	M/s Door Sabha Nigam Ltd.	VMS/Audiotex	846-101/2012-CS Dated 08.11.2013	08.11.2028	
40.	Mumbai	M/s Telecom Collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
41.	Mumbai	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
42.	Mumbai	M/s Solutions Infini Technologies (India) Pvt. Ltd.	VMS/Audiotex	846-136/2015-CS Dated 31.03.2016	31.03.2031	
43.	Mumbai	M/s Knowlarity Communications Pvt. Limited	VMS/Audiotex	846-137/2015-CS Dated 21.06.2016	21.06.2031	
44.	Mumbai	M/s Voice Snap Services Pvt. Ltd.	VMS/Audiotex	846-135/2015-CS-I Dated 24.10.2016	24.10.2031	
45.	Mumbai	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(2)/2016-CS-I Dated 16.06.2017	16.06.2032	

**Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services**

**Status as on 31.03.2023**

	<b>SERVICE AREA (SDCA)</b>	<b>Name of licensees</b>	<b>Type of Service</b>	<b>License no. &amp; Date of signing</b>	<b>Date of Expiry</b>	<b>Remarks</b>
46.	Mumbai	M/s Just Dial Limited	Audiotex	846-160/2017-CS-I Dated 06.12.2017	06.12.2032	
47.	Noida	M/s Whiz meeting India Pvt. Ltd.	VMS/Audiotex	846-114/ 2014 – CS Dated 31.03.2015	31.03.2030	
48.	Pune	M/s Exotel Techcom Private Limited	VMS/Audiotex	846-156/2017– CS-I Dated 19.02.2018	19.02.2033	
49.	Tirupathi	M/s Door Sabha Nigam Ltd.	Audiotex	846-157/2017-CS-I Dated 26.02.2019	26.02.2034	

Note: 1. Total No's of operative Licenses –49, Total No's of Cities - 12, Total No's of Companies-20.

2. Period of license is 15 years from date of license for Voice Mail/ Audiotex/ Unified Messaging Services(standalone license).



**Table-4: Company wise Licenses of Voice Mail/ Audiotex/ Unified Messaging Licensees**

**Status as on 31.03.2023**

<b>S. N.</b>	<b>Name of Company</b>	<b>Service Area</b>	<b>Total number of LA</b>
1.	M/s 3M Digital Network Private Limited# 1367, Aditya Tower 3rd floor, South end Main Road, Jayanagar 9 <sup>th</sup> Block, Bangalore- 560069	Bangalore	1
2.	M/s Alpine Infocom Private Ltd.	Delhi	1
3.	M/s Arkadin ConferIndia Pvt. Ltd (formerly M/s Dimension India Teleservices (P) Ltd).	Delhi	1
4.	M/s Chorus call conferencing services India Ltd.	Gurgaon	1
5.	M/s Door Sabha Nigam Ltd.	Chennai, Mumbai, Delhi, Tirupathi	4
6.	M/s Exotel Techcom Pvt. Ltd.	Bangalore, Delhi, Ahmedabad, Mumbai, Chennai, Hyderabad, Kolkata, Pune	8
7.	M/s Intrado EC India Private Limited (formerly M/s West Unified Communication India Pvt Ltd and formerly M/s Inter Call India Conference Services Private).	Mumbai	1
8.	M/s Just Dial Limited	Mumbai	1
9.	M/s Knowlarity Communications Pvt. Limited	Delhi, Bangalore, Mumbai	3
10.	M/s PGS premiere Conferencing Pvt. Ltd.	Bangalore	1
11.	M/s Rythmus Technologies Private Limited, Unit No- 762, 7 <sup>th</sup> Floor, JMD Megapolis, Sector-48 Gurugram.	Delhi	1
12.	M/s Solutions Infini Technologies (India) Private Limited	Bangalore, Delhi, Mumbai, , Chennai, Hyderabad, Ahmadabad & Ernakulam	7
13.	M/s Sumbav Communications Pvt. Ltd.	Ernakulam	1
14.	M/s Tanla Solutions Limited, Tanla Technology Centre, Hi-Tech City Road, Madhapur, Hyderabad, -500081	Delhi, Mumbai, , Bangalore, Hyderabad, Ahmadabad	5

**Table-4: Company wise Licenses of Voice Mail/ Audiotex/ Unified Messaging Licensees**

**Status as on 31.03.2023**

<b>S. N.</b>	<b>Name of Company</b>	<b>Service Area</b>	<b>Total number of LA</b>
15.	M/s Tata Communications Ltd. (formerly VSNL)	Chennai	1
16.	M/s Telecom Collaboration Services Pvt. Ltd.	Mumbai, Delhi, Hyderabad, Chennai, Bangalore, Ahmedabad	6
17.	M/s Voice Snap Services Pvt. Ltd.	Chennai, Mumbai, Gurgaon	3
18.	M/s Voxbay Solutions Private Limited, Ullapmilliyil House, Olimugal, Kakkanad-682030 Kerala	Ernakulam	1
19.	M/s Whiz meeting India Pvt. Ltd.	Noida	1
20.	M/s WebEx Communications India Pvt. Ltd.	Bangalore	1
<b>Total-20 Company</b>		<b>Total 12 Cities (Service areas)</b>	<b>Total 49 No's</b>

**Table-5: Contact Information of Licensees of Voice Mail/ Audiotex/ Unified Messaging Licensees**

**Status as on 31.03.2023**

<b>S. N.</b>	<b>Name of licensee</b>	<b>Address</b>
1.	M/s 3M Digital Network Private Limited	M/s 3M Digital Network Private Limited, 1367, Aditya Tower 3rd floor, South end Main Road, Jayanagar 9 <sup>th</sup> Block, Bangalore- 560069.
2.	M/s Alpine Infocom Private Ltd ,	M/s Alpine Infocom Private Ltd , Cabin B, Office No. 14, First Floor, Saroj Tower, 59/1, Guru Ravidas Marg, Kalkaji Extension, New Delhi-110019.
3.	M/s ArkadinConferIndia Pvt. Ltd. (formerly Dimension India Teleservices Private Limited)	M/s Arkadin Conferindia Pvt Ltd,, 4/18, Upper Ground floor, Roop Nagar, Delhi-110007.
4.	M/s Chorus call conferencing services India Ltd	M/s Chorus Call Conferencing Services India Pvt Ltd., 302/303, Trade Center, Opp. MTNL Telephone Exchange, Bandra - Kurla Complex, Bandra East, Mumbai – 400051.
5.	M/s Door Sabha Nigam Ltd	M/s Door Sabha Nigam Limited , T4, 7 <sup>th</sup> Street, VSI EstatePhase-2, Thiruvanmiyur, Chennai-600041. Other office address-Tidel Park, 1106-D, South Block, No.4, Rajiv Gandhi Salai, Taramani, Chennai-600113.
6.	M/s Exotel TechcomPvt Ltd	M/s ExotelTechomPvtLtd , No.-22, 2 <sup>nd</sup> Floor, Commercial Building, Kensington Terrace, Kensington Road, Halasuru , Bangalore- 580008.
7.	M/s Intrado EC India Private Limited(formerly M/s West Unified Communication India Pvt Ltd and formerly M/s Inter Call India Conference Services Private)	M/s Intrado EC India Private Limited, No.135, 1st Floor, RMZ Titanium Old Airport Road,Kodihalli, Bangalore-560017.  Other address- 305, Delta Wing, 3 <sup>rd</sup> Floor, Raheja Tower, # 177, Anna Salai, Chennai-600002.
8.	M/s Just Dial Limited.	M/s Just Dial Limited, Palm Court Bldg.-M, 501/B, 5th Floor, New Link Road, Beside Goregaon Sports Complex, Malad West, Mumbai-400064.

**Table-5: Contact Information of Licensees of Voice Mail/ Audiotex/ Unified Messaging Licensees****Status as on 31.03.2023**

<b>S. N.</b>	<b>Name of licensee</b>	<b>Address</b>
9.	M/s Knowlarity Communications Pvt. Limited.	M/s Knowlarity Communications Private Limited, 12 <sup>th</sup> Floor, Building No. 8, Tower C, DLF Cyber City, Phase-2, Gurgaon, Haryana-122002. Other office-14 <sup>th</sup> floor, Building No. 8C, DLF, Phase-2, Cyber City, Gurgaon, Haryana-122002
10.	M/s PGS premiere Conferencing Pvt Ltd	M/S PGS Premiere Conferencing Private Limited,II Floor, Prestige Omega, No.104 EPIP-Zone, Whitefield, Bangalore – 560066.  Other address:- Rao Towers (Neil Tower), Plot # 117, Road # 3 EPIP Phase I, Suite # 3NW BANGALORE KA 560066
11.	M/s Rythmus Technologies Private Limited,	M/s Rythmus Technologies Private Limited, Unit No- 762, 7 <sup>th</sup> Floor, JMD Megapolis, Sector-48 Gurugram.
12.	M/s Solutions Infini Technologies (India) Private Limited,	M/s Solutions Infini Technologies (India) Private Limited, 45/B, 1 <sup>st</sup> Floor, 1 <sup>st</sup> A Main, Sarakki Industrial Layout, 3 <sup>rd</sup> Phase, J P Nagar, Bangalore-560078.  The Pavalion, 1 <sup>st</sup> Floor, # 175 &176, JP Nagar, 4 <sup>th</sup> Phase, Bilekhalli, Baanarghatta 560076.
13.	M/s Sumbav Communications Pvt. Ltd.	M/s Sumbav Communications Pvt. Ltd., Room No. 5, Samudra, Aride Ocean It Park,Kinfra, Kalamssery, Ernakulam, Kerala-683503
14.	M/s Tanla Solutions Limited	M/s Tanla Solutions Limited, Tanla Technology Centre,Hi-Tech City Road, Madhapur, Hyderabad, -500081.
15.	M/s Tata Communications Ltd. (formerly VSNL)	M/s Tata Communiactions Ltd. (Formerly VSNL), Lokmanya, Videsh Sanchar Bhawan (LVSB), KashinathDhuru Marg, Prabhadevi, Mumbai – 400028
16.	M/s Telecom Collaboration Services Pvt. Ltd.	M/s Telecom Collaboration Services PvtLtd , 701,Flavia,Keshar Harmony,Plot No.11-12,Sector-6 Kharghar, Navi Mumbai-410210

**Table-5: Contact Information of Licensees of Voice Mail/ Audiotex/ Unified Messaging Licensees**

**Status as on 31.03.2023**

<b>S. N.</b>	<b>Name of licensee</b>	<b>Address</b>
17.	M/s Voice Snap Services Pvt. Ltd	M/s Voice Snap Services Pvt. Ltd.No. 1, Ramakrishnapuram, 1 <sup>st</sup> Street, West Mambalalam, Chennai-600033.
18.	M/s Voxbay Solutions Private Limited,	M/s Voxbay Solutions Private Limited, Ullapmilliyil House, Olimugal,Kakkanad-682030,Kerala.
19.	M/s Whiz meeting India Pvt. Ltd	M/s . Whiz Meeting India Pvt. Ltd. ,A-35, Sector-58, NOIDA-201301.
20.	M/s WebEx Communication India (Pvt.)Ltd.	M/s WebEx Communications India Pvt. Ltd., Prestige Solitaire, Level-II, No.6, Brunton Road, Bangaluru, Karnatka-560001.

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