Government of India Ministry of Communication & Information Technology Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III (Part-II)/172/.2.70

Dated 22/7/2015

To

All Access Service Providers

Subject:-Allocation of Short Code '155226' as Indian Air Force (IAF) Helpline reg.

In consideration to request from Directorate of Operations (AD) Air Headquarters, Vayu Bhawan, New Delhi. I am directed to convey the approval of competent authority for allocation of **Short Code 155226' as Indian Air Force (IAF) Helpline** with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays)
- 2. All TERM Cells (field units of DoT) shall be nodal offices for co-ordination required, if any, with Telecom Service Providers to implement the help line.

(Narayan Ram) Section Officer (AS-III) Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL / CMD BSNL.
- 3. DG, COAI/SG, AUSPI.
- 4. Directorate of Operations (AD) Air Headquarters. Vayu Bhawan, New Delhi, is requested to nominate Nodal Officer(s) who may be directed to contact respective TERM Cells for co-ordination required, if any, with Telecom Service Providers to implement the helpline in jurisdictions of various Units of Indian Air Force (IAF).
- 5. All Telecom Service Providers.
- 6. Director Operations Air Defence (GE) Air Headquarters, Vayu Bhawan, New Delhi with reference your letter No. Air HQ/S.16171/1/I/AD(BM-I) dated 09/7/2015.
- 7. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective IAF Nodal Officers and TSPs for implementation of Helpline, as and when approached).
- 8. ADG (IT) with request to kindly upload on DoT Website.