

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-10/2018-AS-III/Short Codes/173/

Dated: 15/07/2020

To,

Principal Secretary, to Government,  
Municipal Administration & Urban Development Department,  
Information & Public Relations Department  
640 AC Guards, MA & UD Campus,  
DTCP Building, Ground Floor,  
Opp PTI Building,  
Hyderabad-500004, Telangana

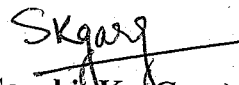
**Subject: Allotment of short code '155304' to Municipal Corporation, Telangana.**

Kindly refer to the letter No. Roc. No. 184337/2020/K3, dated 09.07.2020 requesting to allocate a short code to Municipal Corporation, Telangana.

2. In this regard, it is hereby stated that short code '155304' has already been allocated to all Municipal Corporations to all State/UTs vide DoT letter No.16-3/2011-AS-III/Part-III/24/918 dated 27.05.2014 (copy enclosed).

3. Keeping in view the limited availability of numbering resources and for their effective utilization, it is requested that existing short code '155304' may be utilized for smooth functioning of services.

4. This is issued with the approval of DDG (AS).

  
(Sanchit Kr. Garg)  
Assistant Director General (AS-III)

**Copy for kind information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Principal Secretary, to Government, Municipal Administration & Urban Development Department, Information & Public Relations Department, w.r.t. your letter No. Roc. No. 184337/2020/K3, dated 09.07.2020 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Andhra Pradesh.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

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No. 16-3/2013-AS.III/ Part-III/24/2014

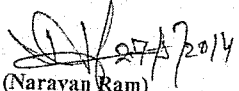
Dated 27/05/2014

To  
All Access Service Providers

Subject:- Allocation of Short Code '155304' to all Municipal Corporations.

I am directed to convey the approval of competent authority for allocation of Short Code '155304' to all Municipal Corporations with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered Service.
2. All are requested to take necessary action.

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries. (It is requested to circulate the instructions to all Municipal Corporations who may appoint a Nodal Officer (s) to co-ordinate with Telecom Service Providers).
2. Secretary, TRAI
3. Additional Commissioner, Municipal Corporation Chandigarh with reference to Memo letter No.MCC/IT/2014/447 dated 21/05/2014.
4. CMD MTNL/ BSNL.
5. Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.