

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Sanchar Bhavan, 20, Ashoka Road, New Delhi - 110001**  
**(Data Services Cell)**

File No. 820-01/2006-LR(VOL.-II) Pt-2

Dated: 27-01-2022

To

All Internet Service Providers Licensees  
 Granted Under Guidelines dated 24.08.2007

**Subject: Amendment in Internet Service Provider (ISP) License Agreement granted as per 24.08.2007 guidelines for change in time period of storage of Call Detail Record (CDR) ,IP Detail Record (IPDR)–regarding.**

In pursuance of Condition No. 5.1 of the Internet Service Provider Licenses granted under the guidelines dated 24.08.2007, LICENSOR hereby amends/ appends the following conditions in the said ISP License Agreements with immediate effect:

Existing Condition	Amended/ Appended Condition
<p><b>PART VI</b>  <b>Condition 34, SECURITY CONDITIONS</b></p> <p>34.23 The LICENSEE shall maintain all commercial records with regard to the communications exchanged on the network. Such records shall be archived for at least one year for scrutiny by the Licensor for security reasons and may be destroyed thereafter unless directed otherwise by the licensor.</p>	<p><b>PART VI</b>  <b>Condition 34, SECURITY CONDITIONS</b></p> <p>34.23 The Licensee shall maintain all commercial records/ Call Detail Record (CDR)/ Exchange Detail Record(EDR) / IP Detail Record (IPDR) with regard to the communications exchanged on the network. Such records shall be archived for <u>at least Two years</u> for scrutiny by the Licensor for security reasons and may be destroyed thereafter unless directed otherwise by the Licensor. Licensor may issue directions /instructions from time to time with respect to commercial records /CDR/ IPDR/EDR. Further, the Licensee shall maintain log-in/log-out details of all subscribers for services provided such as internet access, e-mail, Internet Telephony, IPTV etc. These logs shall be maintained for a minimum period of Two years.</p>

2. This amendment shall be part and parcel of Internet Service Provider (ISP) Licenses granted as per 24.08.2007 guidelines. All other terms and conditions shall remain unchanged.

(Jai Prakash)  
ADG (DS)  
Tel No.:011- 23036482

**Copy To:**

1. Secretary, TRAI
2. DGT, DOT(HQ)/CGCA
3. Advisor(Economics)/ Wireless Advisor /Sr DDG (TEC)
4. DDG(AS)/DDG(CS)/DDG(Satellite)/DDG(LFP)/DDG(LFA)/DDG(SPPI)/DDG(SA)/I (WPF)/ DDG(A/C) for kind information please.