

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-10/2018-AS-III/Short Code/126/

Dated: 20/05/2020

To,

All Access Service Providers.

Corrigendum

Subject: Allotment of short code '1930' and '1944' for provision and operationalization of emergency telephones/help lines at MHA.

This is in partial modification to DoT letter No. 16-03/2019-AS-III/Short Code/17 dated 01.04.2020 (copy enclosed). In this regard, the undersigned is directed by competent authority to state that short Codes '1930' and '1944' allocated to Ministry of Home Affairs, North Block for provision and operationalization of emergency help lines at MHA, North Block shall be terminated to MTNL Delhi Janpath POI on L-1 Trunk Group for PAN India calls. MTNL shall terminate the short codes on 23320777.

2. All other features shall remain same.
3. All are requested to take necessary action.
4. This is issued with the approval of competent authority.

Sk Garg
(Sanchit Kumar Garg)
ADG (AS-III)
20.05.2020

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Srinivasu K., Deputy Secretary to Government of India w.r.t your letter No. 17016/02/2020-L&O dated 19.05.2020, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.