

**Government of India
Ministry of Communications
Department of Telecommunications
Wireless Planning & Coordination Wing
Sanchar Bhawan, 20, Ashoka Road, New Delhi-110001**

No. J-19033/01/2023-SAT

Date: 12.09.2023

Office Memorandum

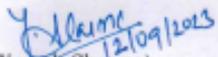
Sub: Creation of E Mail based exclusive helpdesk for Satellite License Group, WPC Wing at Saral Sanchar Portal-reg

In accordance with the Government's policy of Ease of Doing Business, various modules of licenses issued by Satellite Group, WPC Wing, DoT were made available on Saral Sanchar portal vide this Office OM no P-11014/02/2020-PP dated 25.05.2022.

2. Thereafter, the applications were received on line on Saral Sanchar Portal and were processed through Single Scrutiny window and the licenses were auto generated and were being made available for download to the applicants.
3. In order to make various applicants familiar the Saral Sanchar Portal and remove difficulties in applying for various satellite licenses of WPC Wing, an exclusive helpdesk as email id sat-wpc-dot@gov.in has been created.
4. All applicants facing difficulties, if any, while applying for satellite licenses of WPC Wing may lodge their issue along with the screen shots with some descriptions at the id email id.
5. The issues shall be promptly taken up with ITPC BSNL Pune and shall be resolved on priority.

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AWA(SACFA&IT)- For uploading on Saral Sanchar Portal


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