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F.No.16-3/2011-AS-III/(Part-2)/250/485
Government of India
Ministry of Communications & I.T.
Department of Telecommunications
(Licensing Cell (AS-III Section))

Sanchar Bhawan, 20, Ashoka Road,
New Delhi-110001
Dated: 1st April,, 2013

To,

All Access Service Providers

Subject: Allocation of Short Code '1091' as Women Help line; to State Govt. of H.P.

I am directed to convey the approval of competent authority for allocation of Short Code '1091' as 'Women-Help-Line' to the state Government of HP.

2. The features of the Helpline are as stated below:

- (i) Category-I Service (i.e. mandatory service to be provided by all the Access Service providers);
- (ii) Unrestricted accessibility (i.e. accessible from any where, National or international;) and
- (iii) Metered (Calling Party Pays).


(Narayan Ram)

Section Officer (AS-III)

Copy forwarded for information and necessary action to:

1. Secretary, TRAI
2. Sr. DDG (TEC)
3. CMD, BSNL
4. CMD, MTNL
5. Chief Secretary, State Govt. of Himachal Pradesh, Sectt. Shimla (HP).
6. Home Secretary, State Govt. of Himachal Pradesh. Sectt. Shimla (HP).
7. Office of DGP, State Govt. of Himachal Pradesh, Shimla. It is intimated that, No. '181' is designated as 'Chief Ministers Help Line'. Code 1091 is meant for police help line for women.
8. Dir.(IT), DoT for to uploading on DoT Website.