

Priority

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ Part-III/15/ 894

Dated 05/05/2014

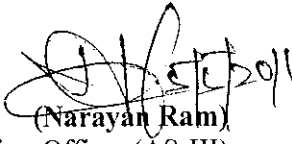
To

All Access Service Providers

**Subject:- Allocation of Short Code '1091' as Women Helpline to all State Govt./UTs regarding.**

I am directed to convey the approval of competent authority for allocation of Short Code '1091' for Women Helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service.

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries (It is requested to appoint a Nodal Officer to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRAI
3. Secretary, Ministry of Home Affairs, North Block, New Delhi-110001.
3. CMD MTNL/ BSNL.
4. Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.

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