

Restricted

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No.16-3/2011-AS-III/Vol-I/214/615

Dated: 03.07.2013

To

All Telecom Service Providers

**Subject: Short code number for providing Emergency and Disaster Management Helpline to Government of Maharashtra (Directorate of Maharashtra Fire Services) - regarding**

As per mandate of National Numbering Plan-2003, Brihan Mumbai Municipal Corporation (BMC) is using '101' Emergency Service for Fire Services in Mumbai. As Government of Maharashtra (Directorate of Maharashtra Fire Services) has started State of Art Fire Command Center for Fire Services, Telecom Service Providers of Maharashtra LSA shall deliver the calls for Fire Services (i.e. '101' Emergency Service) originating in Maharashtra except for area covered by BMC to location of control room set up by Government of Maharashtra (Directorate of Maharashtra Fire Services).

*Subhash*  
*03.7.13*

(Subhash Chandra Kesarwani)  
Assistant Director General (AS-III)  
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Copy forwarded for information and necessary action, if any to:

1. Secretary, TRAI
2. Chief Secretary, State Govt. of Maharashtra.
3. Sr. DDG (Security-TERM)
4. Sr. DDG (TEC)
5. M.V. Deshmukh Director, Directorate of Maharashtra Fire Service, Maharashtra Fire Service Academy, Vidyanagari, Hans Bhurga Marg, Santacruz (Eaat), Mumbai-400098 with reference to your letter No. MFS/1-D/2013/412 dated 13.03.2013.
6. Dir. (IT), DoT for to uploading on DoT Website.