

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/ Vol-I/304/9774/

Dated 25/07/2014

**To**

**All Access Service Providers**

**Subject:- Allocation of Short Code '1512' to all State/UTs for prevention of Crime in Railways.**

I am directed to convey the approval of competent authority for allocation of Short Code '1512' to all States /UTs for prevention of Crimes in Railway with features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.



**(Narayan Ram)**  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries. (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRAI.
3. Shri S.K.Singh, Addl Dy.Commissioner of Police with reference to letter No. 1564/T(PABX)DCP-Comm.Delhi dated 04/07/2014 with a request to kindly circulate this instruction to all State/UTs. They may further be requested to appoint a nodal officer to implement the helpline.
4. Director (TERM-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ✓ ADG (IT) with request to kindly upload on DoT Website.