

F.No.16-3/2013-AS-III/66/589

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

Dated: 12<sup>th</sup> June, 2013

To

All Access Service Providers

**Subject: Allocation of Short Code '1091' as Women Help line; to State Govt. of Haryana-  
regarding**

In suppression of earlier DOT sanction dated 20.10.2013 (copy enclosed) towards allocation of Short Code '1091' as Women Help line; to State Govt. of Haryana, I am directed to convey the approval of competent authority for re-allocation of Short Code '1091' as 'Women-Help-Line' to State Government of Haryana with following features:

- I. Category-I Service (i.e. mandatory service to be provided by all the Access Service providers)
- II. Accessibility: Restricted within Haryana LSA.
- III. Metered (Called Party Pays)



(Narayan Ram)  
Section Officer (AS-III)  
Tel-Fax :23710488

Copy forwarded for information and necessary action , if any, to:

1. Secretary, TRAI
2. Sr. DDG (TEC)
3. CMD, BSNL
4. CMD, MTNL
5. Chief Secretary, State Govt. of Haryana.
6. The Director General of Police, Haryana, Panchkula with reference to your letter No.7753/CAW-4 Panchkula dated 31.5.2013.
7. Director (S-I), DoT, HQ with request to circulate the sanction to related TERM Cells.
8. Director (IT) with request to kindly upload on DoT Website.

No.16-3/2011-AS.III/Vol.I/340  
Government of India  
Ministry of Communications & I.T.  
Department of Telecommunications  
Licensing Cell (AS-III Section)

Sanchar Bhawan,  
20, Ashok Road, New Delhi-1  
Dated the 20<sup>th</sup> October, 2012

To

The Additional Chief Secretary to  
the Government of Haryana,  
(Kind attn. Shri Samir Mathur, IAS )  
Home, Jails, Criminal  
Investigation and Administration of Justice Department.  
Haryana

Subject : Request from State Govt. of Haryana for provision of a single number (Four digit) for exclusive help-line for safety protection of Women in the State of Haryana - regarding

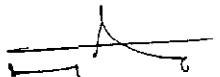
Ref: your D.O. letter No.PA/ACS(H)/12/spl-/255 dated 19/10/12

Sir,

With reference to subject and reference mentioned above, I am directed to convey the approval of competent authority for allocation of short code '1091' to as 'Women-Help-Line' to State Government of Haryana.

2. The features of the Helpline are as stated below:

- (i) Category – I Service ;( i.e. mandatory service to be provided by all the Access Service Providers)
- (ii) Unrestricted i.e. accessible from anywhere, national or international; and
- (iii) Metered (Calling Party pays).

  
( Rajiv Kumar )  
Director (AS-III)  
Phone 011 23711909  
Fax 011 23322507

Copy to :

- (i) Secretary, TRAI
- (ii) Sr. DDG(TEC), K.L.Bhawan, New Delhi
- (iii) Director(IT), DoT for uploading on DoT website
- ✓ (iv) The Additional Chief Secretary to the Government of Haryana, (Kind attn. Shri Samir Mathur, IAS ) Home, Jails, Criminal Investigation and Administration of Justice Department, Haryana for kind information.