

F.No.16-3(7)/2013-AS-III 12.8.14/
Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001


Dated 14/02/2014

To
All Access Service Providers

Subject: Allocation of Short Code '104' as 'Health Information Helpline' to State Govt. of Jharkhand regarding.

I am directed to convey the approval of competent authority for allocation of Short Code '104' as 'Health Information Helpline' to State Govt. of Jharkhand.

2. The features of the Helpline are as stated below:
 - (i) Category-I Service (i.e. mandatory service to be provided by all the Access Service providers)
 - (ii) Accessibility: Restricted within the jurisdiction-of State Government of Jharkhand.
 - (iii) Metered (Calling Party Pays)
3. All are requested to take necessary action (s). Other details are as on per Annexure-I.


(Narayan Ram)
Section Officer (AS-III)
Tel: Fax :23710488

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI
2. CMD, BSNL
3. CMD, MTNL
4. Chief Secretary, State Govt. of Jharkhand.
5. Principal Secretary, Health Service, Govt. of Jharkhand, Sh.K.Vidyasagar, IAS, with reference to your letter No. 6/P.(New Sch.)-15/12/507(6) dated 14.9.2013.
6. Director (S-I), DoT, HQ with request to circulate the sanction to related TERM Cells.
7. ADG (IT) with request to kindly upload on DoT Website.

Annexure-I

Name of Agency requesting short code	Department of Health, Medical Education & Family Welfare, Govt. of Jharkhand	
Address of Agency	Neapal House, Doranda, Ranchi	
Name, if any, of proposed helpline	"104" Health Information Helpline	
Purpose of helpline	Provide medical advice and health information to the people of Jharkhand	
Jurisdiction within which proposed helpline will be accessible	Jharkhand State	
Location where calls for proposed helpline are to be terminated	Health Management & Research Institute (HMRI), Drug Testing Laboratory Building Ground Floor, Behind Doranda College, St. Xavier School Road, Doranda, Ranchi-834002	
Please state whether proposed helpline will be "Called Party Pays" or "Calling Party Pays"	Calling Party Pays	
Nodal Officer	Name	Ram Kumar Sinha, Deputy Secretary
	Mobile Nos.	9431379888
	E-Mail	Rks6272@gmail.com
	Fax No.	0651-2490185