

MINISTRY OF COMMUNICATION & INFORMATION TECHNOLOGY
DEPARTMENT OF TELECOMMUNICATIONS
TA-1 Section, Room No.918,
SANCHAR BHAWAN, 20-ASHOKA ROAD,
NEW DELHI-110001.

No.7-61/2012/TA-1/114/70 1167

Dated: 06/03/2014
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Sub: Introducing a dedicated day for attending pensioners in person.

The undersigned is directed to convey that in order to facilitate mitigation of problems of Pensioners, it has been decided that on a specific day of the week, concerned officers of Pr CCA/CCA offices will be available between 15.00 and 16.00 hrs. in person on a prescribed location in their office to meet pensioners and, as far as possible, answer the queries/points raised by the pensioners.

2. The specific day for such meeting may be decided by Pr. CCA/CCA, under intimation to this office and prominently displayed for benefit of pensioners.
3. The DOT Pensioners, aggrieved of pension related matters and seeking clarification etc., may meet the concerned officers of this Department along with a written submission by appearing in person, on the prescribed date, time and Venue, and make use of this facility.
4. A report on the same may also be forwarded to Department of Telecommunication for information.



(RAJEEV KANDPAL)
DIRECTOR (ACCOUNTS-1)
PH.011-23036511

Copy to:

1. Director (Accounts-II), DOTHQ, New Delhi.
2. Director (IT), DOT HQ, New Delhi, with the request to upload on the Website of DOT, under Telecom Accounts Section.
3. All Pr. CCA/CCA, for information and further necessary action.