F.No.16-3/2013-AS-III/67/588 Government of India Ministry of Communication & Information Technology Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

Dated: 12th June, 2013

To

All Access Service Providers

Subject: Allocation of Short Code '1091' as Women Helpline to State Government of Andhra Pradesh

I am directed to convey the approval of competent authority for allocation of Short Code '1091' as 'Women-Help-Line' to State Government of Andhra Pradesh.

2. The features of the Helpline are as stated below:

- I. Category-I Service (i.e. mandatory service to be provided by all the Access Service providers).
- **II.** Accessibility: Restricted within **MP** LSA.
- **III.** Metered (Called Party Pays)

(Narayan Ram) Section Officer (AS-III) Tel-Fax :23710488

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI
- 2. Sr. DDG (TEC)
- 3. CMD, BSNL
- 4. CMD, MTNL

- 5. Chief Secretary, State Govt. of Andhra Pradesh.
- 6. The Director General of Police, Andhra Pradesh, Crime Investigation Department with reference to your Letter No. Lr.CNo.151/E.1/CID/93 Dated 02.06.09, Govt. of Andhra Pradesh.
- 7. Director (S-I), DoT, HQ with request to circulate the sanction to related TERM Cells.

8. Director (IT) with request to kindly upload on DoT Website.