Government of India Ministry of Communications and IT Department of Telecommunications (Access Service Cell)

Sanchar Bhawan, 20, Ashok Road, New Delhi-110001

File No: 800-12/2013-AS.II

Dated: 11th October' 2013

To

All Unified Licensee(s)

AMENDMENT 2 OF 2013

Subject: Amendment to the Unified License agreement regarding Central Monitoring System.

The Government has decided to set up Centralized Monitoring System (CMS) for lawful interception and monitoring of communications. For the implementation of the same, LICENSEE's Lawful Interception System needs to be connected to the CMS at Regional Monitoring Centre (RMC) through Interception Store and Forward (ISF) server placed in LICENSEE's premises.

For this purpose, kindly find hereby enclosed the amendment to the condition 8.2 of Part-II of the Unified License agreement.

(P.C.Sharma) Director(AS-II)

Copy to:

- 1. Secretary, TRAI
- 2. Sr. DDG, TEC
- 3. Sr. DDG (TERM), DoT
- 4. DDG (Security), DoT
- 5. All DDsG TERM.
- 6. Director (AS-I)/ Director (AS-III)/ Director (AS-IV), Dir(AS-V), DoT
- DDG(IT) for website.

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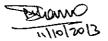
Dated: 11th October' 2013

AMENDMENT 2 OF 2013

Subject: Amendment to the Unified License agreement regarding Central Monitoring System.

In exercise of the power vested in the Licensor under condition 5.1 under Part-I of Unified License Agreement, inter-alia, reserving the right to modify at any time the terms and conditions of the LICENCE, in public interest, security of the nation or proper conduct of the SERVICE, the Licensor hereby amends, with immediate effect, the following clause(s) of the said License, namely:

the following clause(s) of the said License, namely:-		
Condit	Existing Condition	Amended Condition
ion		
No.		
8.2 of	The designated person of the	The designated person of the Central/
Part-II	Central/ State Government as	State Government as conveyed to the
	conveyed to the Licensor from	Licensor from time to time in addition to
	time to time in addition to the	the Licensor or its nominee shall have
	Licensor or its nominee shall have	the right to monitor the
	the right to monitor the	telecommunication traffic in every
	telecommunication traffic in	MSC/ Exchange/ MGC/ MG/ Routers
	every MSC/ Exchange/ MGC/	or any other technically feasible point in
	MG/ Routers or any other	the network set up by the Licensee. The
	technically feasible point in the	Licensee should make arrangement for
	network set up by the Licensee.	monitoring simultaneous calls by
	The Licensee should make	Government security agencies.
	arrangement for monitoring	However, the respective Government
	simultaneous calls by	instrumentality shall bear the cost at its
	Government security agencies.	end hardware and leased line circuits
	For establishing connectivity to	from the MSC/ Exchange/ MGC/
	Centralized Monitoring System,	MG/Router or from the designated
	the Licensee at its own cost shall	point as the case may be, to its
	provide appropriately	monitoring centre to be located as per its
	dimensioned hardware and	choice in its premises or in the premises
	bandwidth/dark fibre upto a	of the Licensee. But, in case of
	designated point as required by	Centralized Monitoring System (CMS),
	Licensor from time to time.	Licensee shall provide the connectivity
	However, the respective	upto the nearest point of presence of
	Government instrumentality shall	MPLS (Multi Protocol Label Switching)
	bear the cost at its end hardware	network of the CMS at its own cost in
1	and leased line circuits from the	the form of dark optical fibre with



MSC/ Exchange/ MGC/ MG/Router or from the designated point as the case may be, to its monitoring centre to be located as per its choice in its premises or in the premises of the Licensee. In case the security agencies intend to locate the equipment at Licensee's premises for facilitating monitoring, the Licensee should extend support in this regard including Space and Entry of the authorized security personnel.

The Interface requirements as well as features and facilities as defined by the Licensor should be implemented by the Licensee for both data and speech. Licensee should ensure suitable redundancy in the complete chain Lawful Interception Monitoring equipment for trouble free operations of monitoring of at least 480 simultaneous calls as per requirement with at least 30 simultaneous calls for each of the designated security/ law enforcement agencies. Each MSC of the Licensee in the service area shall have the capacity provisioning of at least 3000 monitoring. numbers for Presently there (10)are ten designated security/ law enforcement agencies. The above capacity provisions and no. of designated security/ law enforcement agencies may be Licensor amended by the separately by issuing instructions at any time.

redundancy. If dark optical connectivity is not readily available, the connectivity on optical fibre media may be extended in the form of 10 Mbps bandwidth upgradable upto 45 Mbps or higher as conveyed by the Government, till such time the dark optical fibre connectivity established. However, LICENSEE shall endeavor to establish connectivity by dark optical fibre at the earliest. From the point of presence of MPLS network of CMS onwards traffic will handled by the Government at its own **cost**. In case the security agencies intend to locate the equipment at Licensee's premises for facilitating monitoring, the Licensee should extend all support in this regard including Space and Entry of the authorized security personnel.

The Interface requirements as well as features and facilities as defined by the Licensor should be implemented by the Licensee for both data and speech. The Licensee should ensure suitable redundancy in the complete chain of Lawful Interception Monitoring equipment for trouble free operations of monitoring of at least 480 simultaneous calls as per requirement with at least 30 simultaneous calls for each of the designated security/ law enforcement agencies. Each MSC of the Licensee in the service area shall have the capacity for provisioning of at least 3000 numbers for monitoring. Presently there are ten (10) designated security/ law enforcement agencies. The above capacity provisions and no. designated security/ law enforcement agencies may be amended by Licensor separately by issuing instructions at any time.

