

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-3/2011-AS.III/Vol.I (Short Code)/882

Dated 22/04/2014


**To**

**All Access Service Providers**

**Subject:- Allocation of Short Code '104' as 'Health Information Helpline' to all State Govt./UTs regarding.**

I am directed to convey the approval of competent authority for allocation of Short Code '104' as Health information Helpline to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service.

  
(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries
2. Secretary, TRAI
3. CMD MTNL.
4. CMD BSNL.
5. Secretar, Govt. of Punjab with reference to your D.O. letter No.PHSC/BME/14/209 dated 24/03/2014.
6. Mission Director, NHM, Govt. of Odisha with reference to your letter No.OSH&FWS/PTC/6249/2014 dated 25/03/2014.
7. Director (S-I), DoT (HQ).
8. ✓ ADG (IT) with request to kindly upload on DoT Website.