

F.No.16-3/2011-AS-III/269/660
Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

Dated 27/08/2013

To

All Access Service Providers

Subject: Allocation of Short Code '104' as 'Health Information Helpline' to State Govt. of Chhattisgarh regarding.

I am directed to convey the approval of competent authority for allocation of Short Code '104' as 'Health Information Helpline' to State Govt. of Chhattisgarh.

2. The features of the Helpline are as stated below:

- (i) Category-I Service (i.e. mandatory service to be provided by all the Access Service providers)
- (ii) Accessibility: Restricted within the jurisdiction of State Government of Chhattisgarh.
- (iii) Metered (Calling Party Pays).



(Narayan Ram)

Section Officer (AS-III)

Tel: Fax :23710488

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI
2. Sr. DDG (TEC)
3. CMD, BSNL
4. CMD, MTNL
5. Chief Secretary, State Govt. of Chhattisgarh .
6. The Director Health Service, Govt. of Chhattisgarh, D.K.Campus, Raipur, Chhattisgarh with reference to your letter No. Nil./2013 dated 19.08.2013.
7. Director (S-I), DoT, HQ with request to circulate the sanction to related TERM Cells.
8. Director (IT) with request to kindly upload on DoT Website.